



Service Manual

Models: GWH12YD-S6DBA1A
GWH12YD-S6DBA2A
(Refrigerant:R32)

GREE ELECTRIC APPLIANCES, INC. OF ZHUHAI

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2. Specifications

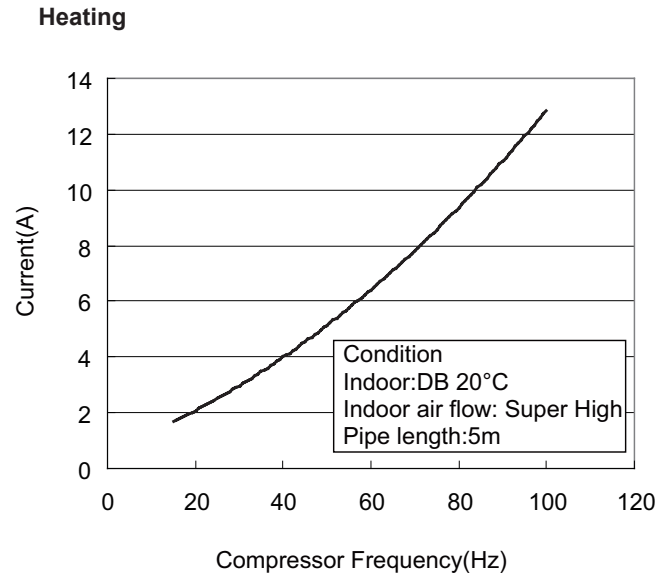
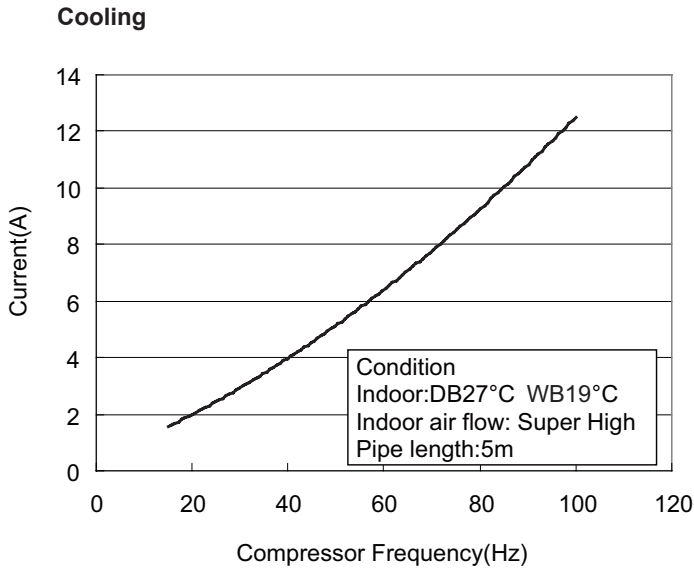
2.1 Specification Sheet

Model			GWH12YD-S6DBA1A GWH12YD-S6DBA2A
Product Code			CB437003001 CB466000204
Power Supply	Rated Voltage	V~	220-240
	Rated Frequency	Hz	50/60
	Phases		1
Power Supply Mode			Outdoor
Cooling Capacity		W	3530
Heating Capacity		W	4200
Cooling Power Input		W	840
Heating Power Input		W	950
Cooling Power Current		A	5.10
Heating Power Current		A	5.70
Rated Input		W	2600
Rated Current		A	12
Air Flow Volume(SH/H/MH/M/ML/L/SL)		m ³ /h	800/730/680/630/580/530/430
Dehumidifying Volume		L/h	1.40
EER		W/W	4.20
COP		W/W	4.42
SEER		W/W	8.50
HSPF		W/W	/
Application Area		m ²	16-24
Indoor Unit	Model of indoor unit		GWH12YD-S6DBA1A/I GWH12YD-S6DBA2A/I
	Indoor Unit Product Code		CB437N03001 CB466N00204
	Fan Type		Cross-flow
	Diameter Length(DXL)		mm Φ106X706
	Fan Motor Cooling Speed		r/min 1200/1100/1030/960/890/820/750/500
	Fan Motor Heating Speed		r/min 1300/1200/1120/1040/960/880/800/-
	Output of Fan Motor		W 60
	Fan Motor RLA		A 0.09
	Fan Motor Capacitor		μF /
	Input of Heater		W /
	Evaporator Form		Aluminum Fin-copper Tube
	Pipe Diameter		mm Φ7
	Row-fin Gap		mm 2-1.4
	Coil Length (LXDXW)		mm 715X25.4X304.8
	Swing Motor Model		MP35CJ/MP24HF
	Output of Swing Motor		W 2.5/1.5
	Fuse		A 3.15
	Sound Pressure Level (SH/H/MH/M/ML/L/SL)		dB (A) 46/43/41/38/36/34/21
	Sound Power Level (SH/H/MH/M/ML/L/SL)		dB (A) 58/55/53/50/48/46/33
	Dimension (WXHDX)		mm 996X301X225
Dimension of Carton Box (LXWXH)		mm 1057X377X307	
Dimension of Package (LXWXH)		mm 1060X380X322	
Net Weight		kg 13.5	
Gross Weight		kg 16.5	

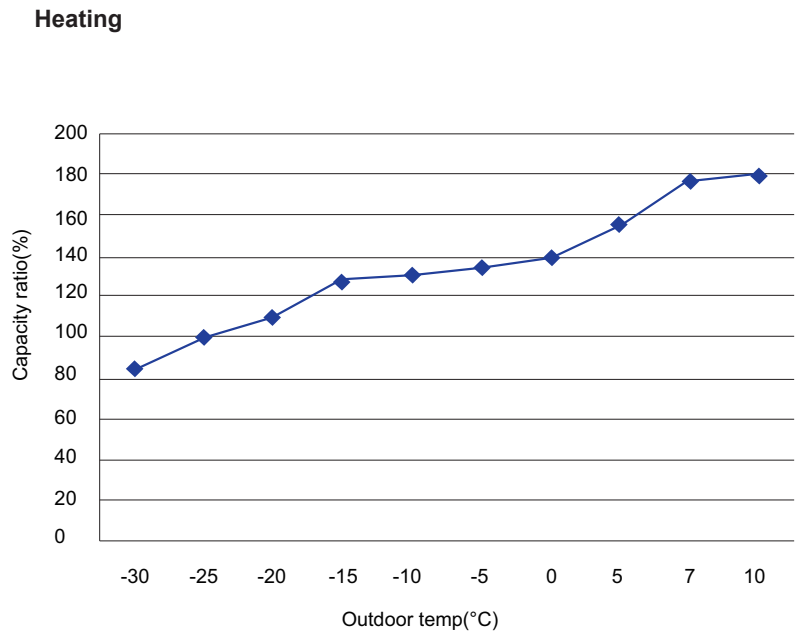
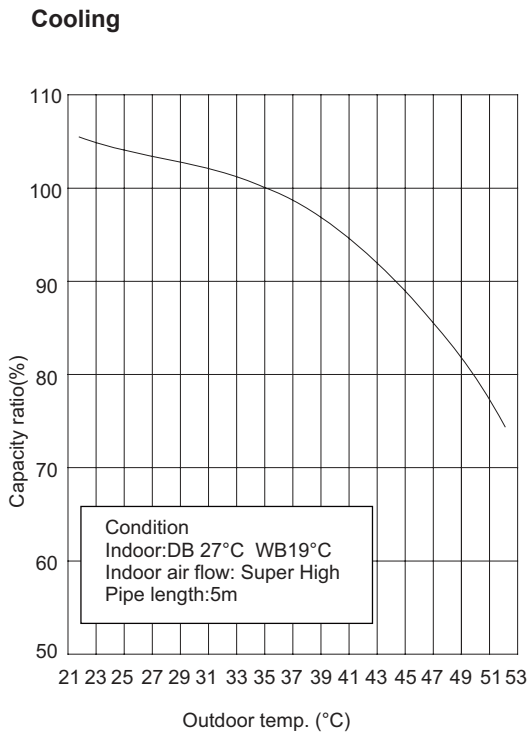
Outdoor Unit	Model of Outdoor Unit		GWH12YD-S6DBA2A/O	
	Outdoor Unit Product Code		CB466W00200	
	Compressor Manufacturer/Trademark		ZHUHAI LANDA COMPRESSOR CO., LTD	
	Compressor Model		QXFT-B123zE170A	
	Compressor Oil		FW68DA/equivalent	
	Compressor Type		Rotary	
	L.R.A.	A		35
	Compressor RLA	A		7.9
	Compressor Power Input	W		1230
	Overload Protector			/
	Throttling Method			Electron expansion valve
	Operation Temp	°C		8~30
	Ambient Temp (Cooling)	°C		-18~54
	Ambient Temp (Heating)	°C		-30~24
	Condenser Form			Aluminum Fin-copper Tube
	Pipe Diameter	mm		Φ7.94
	Rows-fin Gap	mm		2.5-1.4
	Coil Length (LXDXW)	mm		783X57X550
	Fan Motor Speed	rpm		850
	Output of Fan Motor	W		30
	Fan Motor RLA	A		0.24
	Fan Motor Capacitor	μF		/
	Air Flow Volume of Outdoor Unit	m ³ /h		2400
	Fan Type			Axial-flow
	Fan Diameter	mm		Φ438
	Defrosting Method			Automatic Defrosting
	Climate Type			T1
	Isolation			I
	Moisture Protection			IPX4
	Permissible Excessive Operating Pressure for the Discharge Side	MPa		4.3
	Permissible Excessive Operating Pressure for the Suction Side	MPa		2.5
	Sound Pressure Level (H/M/L)	dB (A)		54/-/-
	Sound Power Level (H/M/L)	dB (A)		62/-/-
Dimension (WXHxD)	mm		899X596X378	
Dimension of Carton Box (LXWXH)	mm		945X417X630	
Dimension of Package (LXWXH)	mm		948X420X645	
Net Weight	kg		45.5	
Gross Weight	kg		48.5	
Refrigerant			R32	
Refrigerant Charge	kg		1	
Connection Pipe	Length	m	5	
	Gas Additional Charge	g/m	16	
	Outer Diameter Liquid Pipe	mm	Φ6	
	Outer Diameter Gas Pipe	mm	Φ9.52	
	Max Distance Height	m	20	
	Max Distance Length	m	40	
	Note: The connection pipe applies metric diameter.			

The above data is subject to change without notice; please refer to the nameplate of the unit.

2.2 Operation Characteristic Curve



2.3 Capacity Variation Ratio According to Temperature



2.4 Cooling and Heating Data Sheet in Rated Frequency

Cooling:

Rated cooling condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
27/19	35/24	12K	P (MPa) 0.9 to 1.1	12 to 14	75 to 37	Super High	High

Heating:

Rated heating condition(°C) (DB/WB)		Model	Pressure of gas pipe connecting indoor and outdoor unit	Inlet and outlet pipe temperature of heat exchanger		Fan speed of indoor unit	Fan speed of outdoor unit
Indoor	Outdoor			T1 (°C)	T2 (°C)		
20/-	7/6	12K	P (MPa) 2.8 to 3.0	70 to 35	2 to 4	Super High	High

Instruction:

T1: Inlet and outlet pipe temperature of evaporator

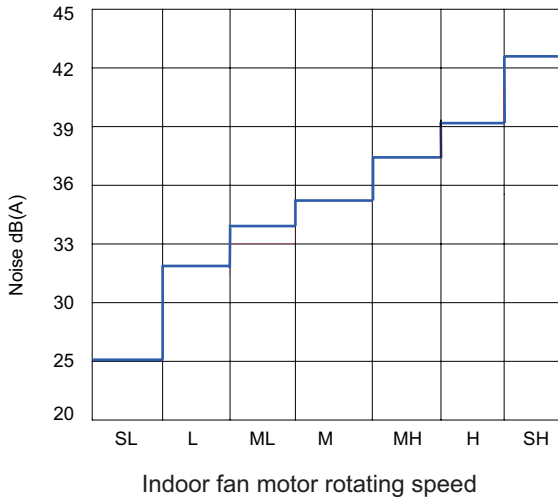
T2: Inlet and outlet pipe temperature of condenser

P: Pressure at the side of big valve

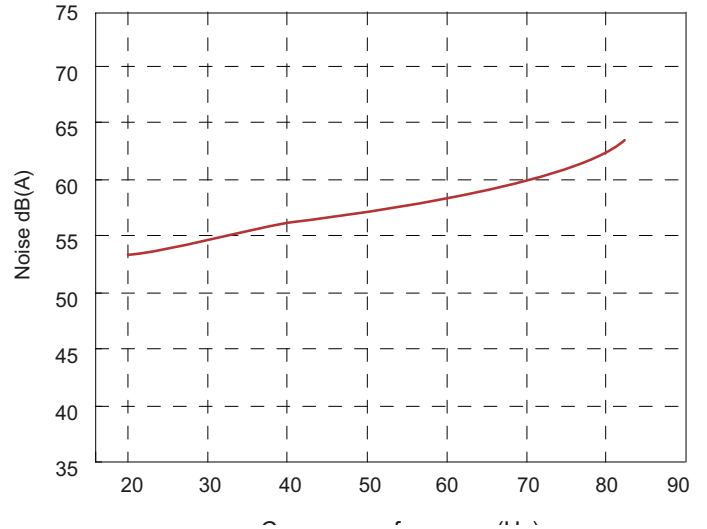
Connection pipe length: 5m.

2.5 Noise Curve

Indoor side noise

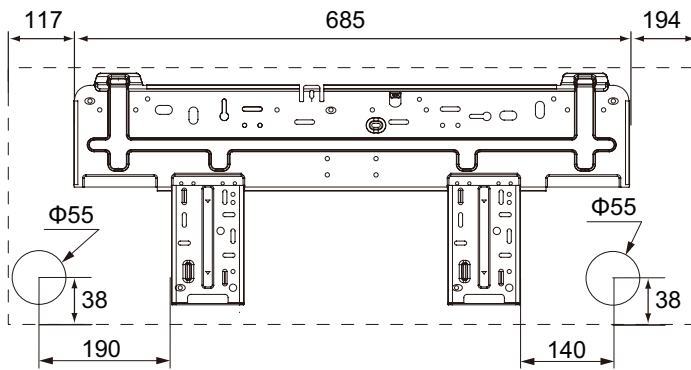
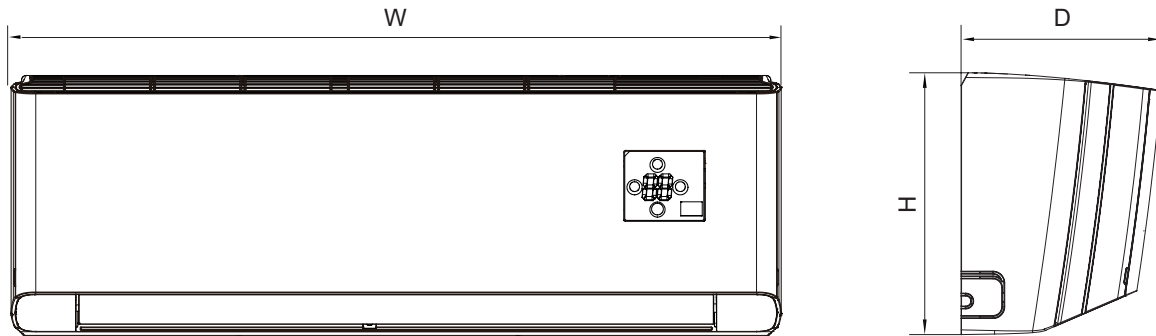


Outdoor side noise when blowing



3. Outline Dimension Diagram

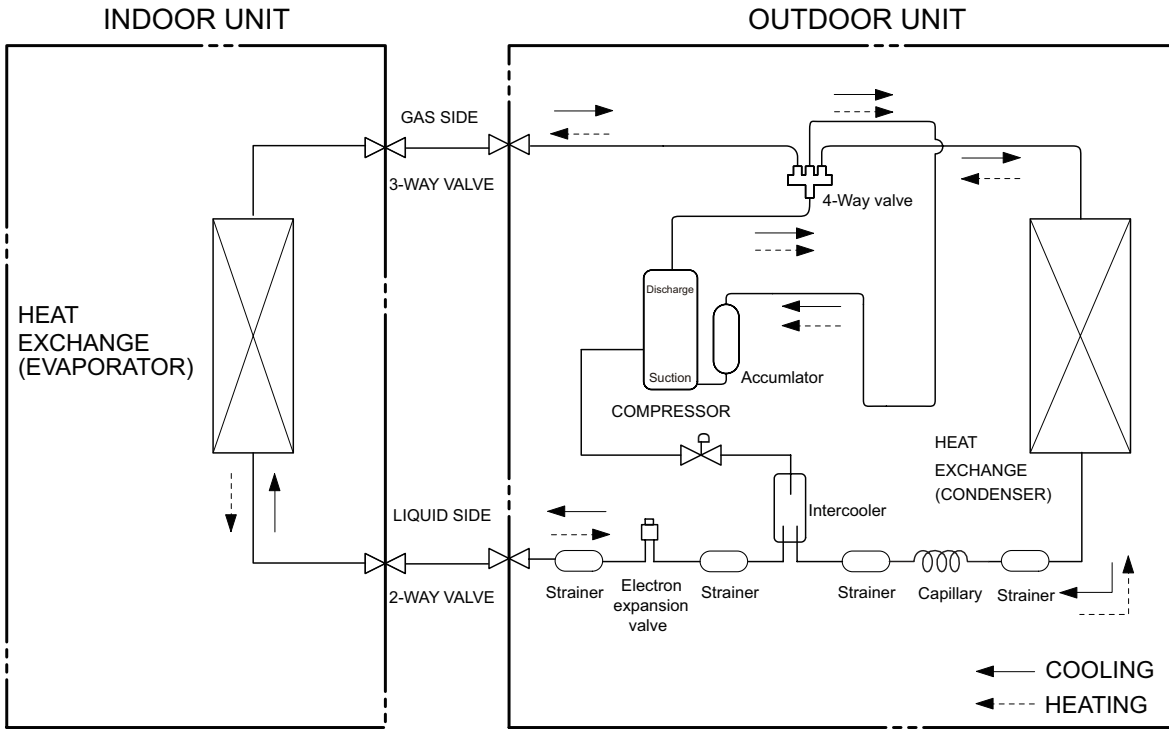
3.1 Indoor Unit



Unit:mm

Model	W	H	D
12K	996	301	225

4. Refrigerant System Diagram



Connection pipe specification:
 Liquid pipe: 1/4" (6mm)
 Gas pipe: 3/8" (9.52mm)

5. Electrical Part

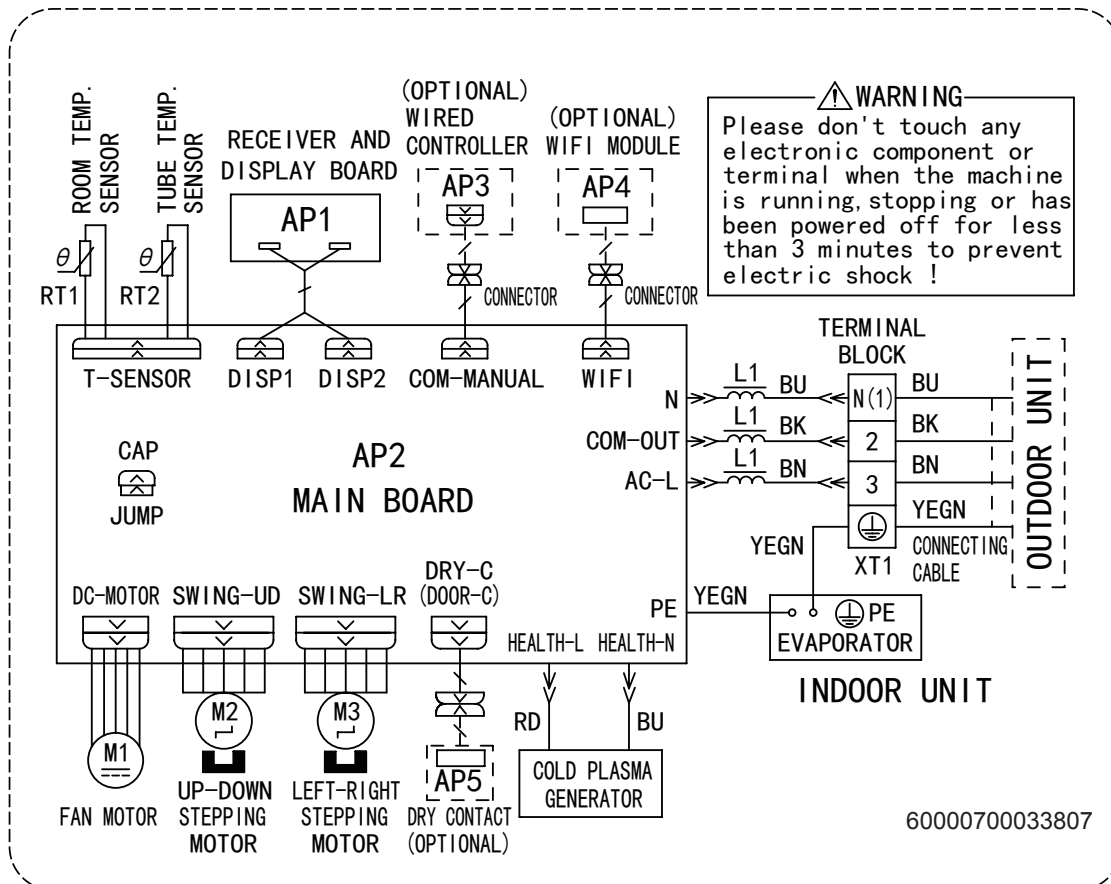
5.1 Wiring Diagram

● Instruction

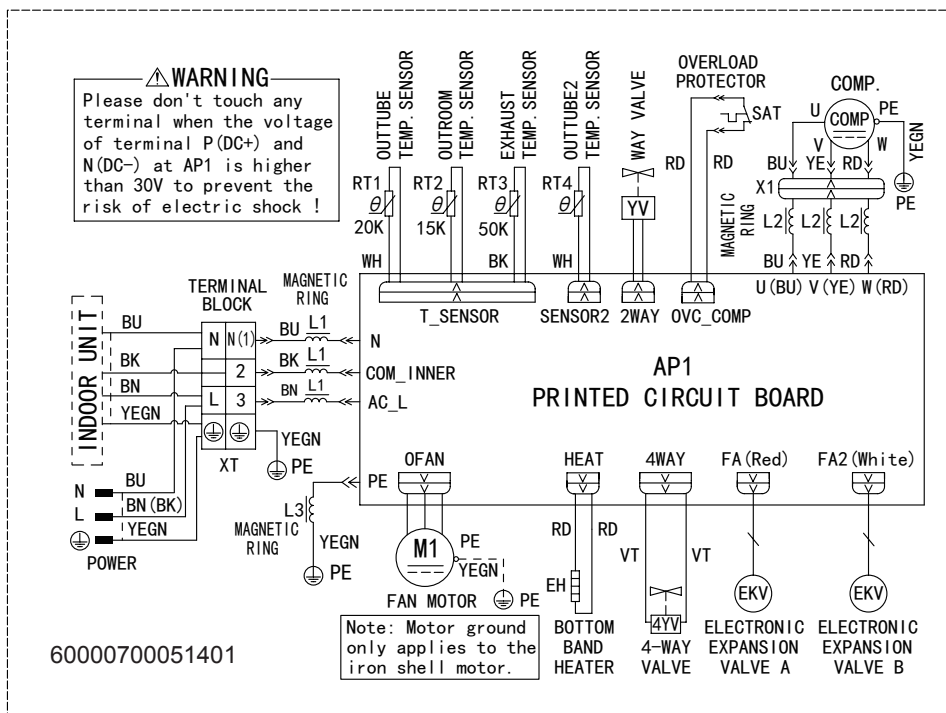
Symbol	Symbol Color	Symbol	Symbol Color	Symbol	Name
WH	White	GN	Green	CAP	Jumper cap
YE	Yellow	BN	Brown	COMP	Compressor
RD	Red	BU	Blue		Grounding wire
YEGN	Yellow/Green	BK	Black	/	/

Note: Jumper cap is used to determine fan speed and the swing angle of horizontal lover for this model.

● Indoor Unit



• Outdoor Unit

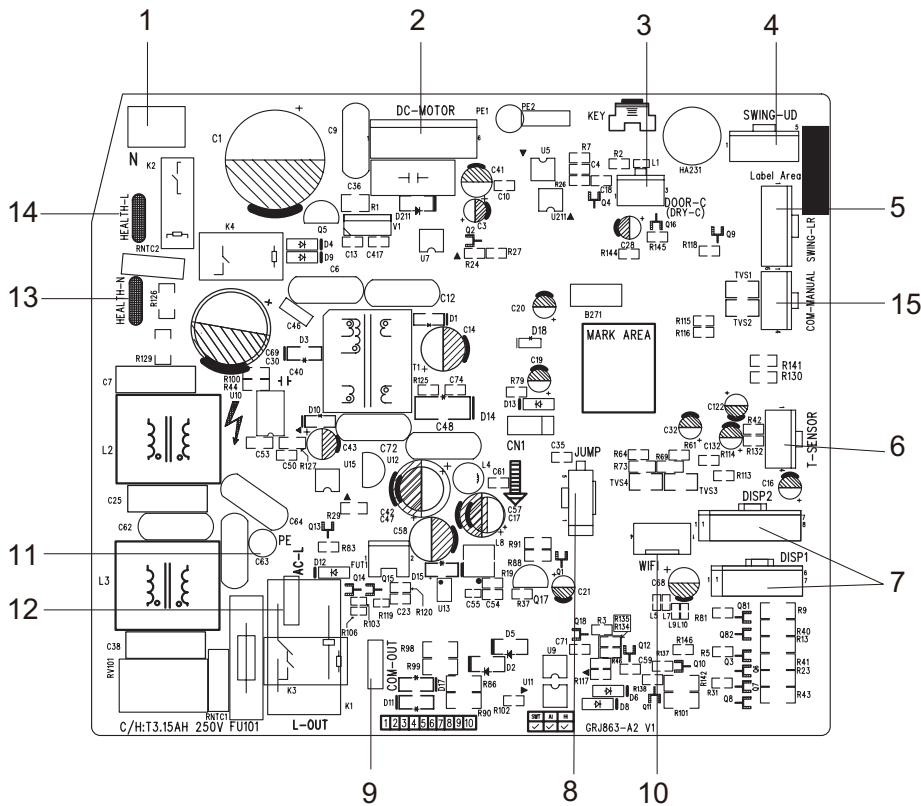


These wiring diagrams are subject to change without notice; please refer to the one supplied with the unit.

5.2 PCB Printed Diagram

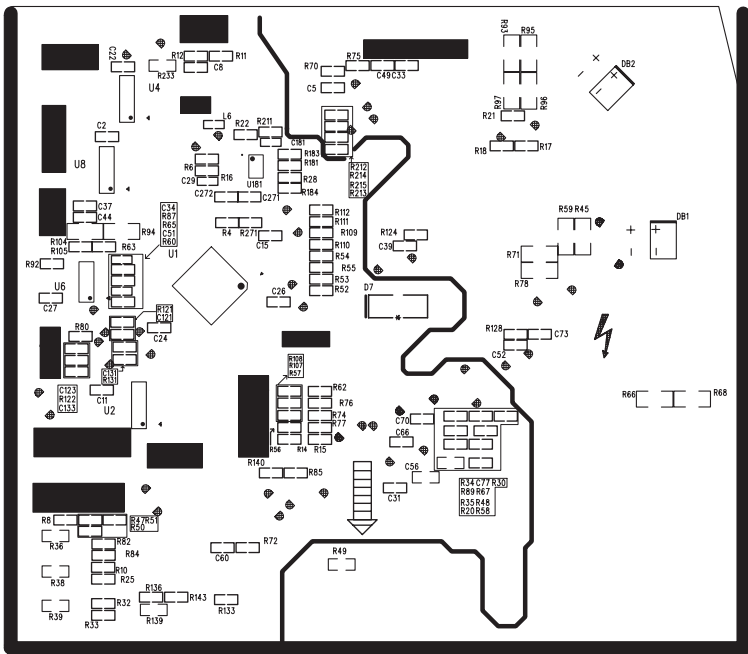
• Indoor Unit

• Top view



No.	Name
1	Neutral wire
2	Needle stand for indoor fan
3	Door control interface
4	up&down swing motor
5	left&right swing motor
6	Interface of temperature sensor
7	Terminal for display board connection
8	Terminal of jumper cap
9	Communication wire
10	Detecting plate(WIFI)
11	Grounding wire
12	Live wire interface
13	Interface of health function neutral wire
14	Interface of health function live wire
15	Wired controller

• Bottom view



2. FAN button

Press this button, Auto, Low, Medium-low, Medium, Medium-high, High speed can be circularly selected. After powered on, Auto fan speed is default. Under DRY mode, Low fan speed only can be set up.



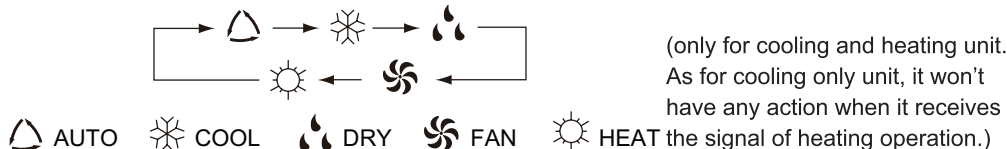
Low fan
 Medium-low fan
 Medium fan
 Medium-high fan
 High fan

Note:

- It's Low fan speed under Dry mode.
- X-FAN function: Hold fan speed button for 2s in COOL or DRY mode, the icon " " is displayed and the indoor fan will continue operation for a few minutes in order to dry the indoor unit even though you have turned off the unit. After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode. This function indicates that moisture on evaporator of indoor unit will be blown after the unit is stopped to avoid mould.
- Having set X-FAN function on: After turning off the unit by pressing ON/OFF button indoor fan will continue running for a few minutes. at low speed. In this period, Hold fan speed button for 2s to stop indoor fan directly.
- Having set X-FAN function off: After turning off the unit by pressing ON/OFF button, the complete unit will be off directly.

3. MODE button

Press this button, Auto, Cool, Dry, Fan, Heat mode can be selected circularly. Auto mode is default while power on. Under Auto mode, the temperature will not be displayed; Under Heat mode, the initial value is 28°C(82°F); Under other modes, the initial value is 25°C(77°F).



4. +/- button

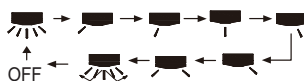
Press "+" or "-" button once increase or decrease set temperature 1°C(°F). Holding "+" or "-" button, set temperature on remote controller will change quickly. On releasing button after setting is finished, temperature indicator on indoor unit will change accordingly. When setting TIMER ON, TIMER OFF or CLOCK, press "+" or "-" button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons) When setting TIMER ON, TIMER OFF or CLOCK, press "+" or "-" button to adjust time. (Refer to CLOCK, TIMER ON, TIMER OFF buttons)

5. TURBO button

Under Cool or Heat mode, press this button can turn on or turn off the Turbo function. After the Turbo function turned on, the signal of Turbo will display. The signal will be automatically cancelled if changing the mode or fan speed.

6. button

Press this button to set left & right swing angle cycling as below:



7. button

Press this button to set swing angle, which circularly changes as below:



This remote controller is universal. If it receives three kinds of following status, the swing angle will remain original.




If guide louver is stopped when it is swinging up and down, it will remain its present position.

indicates guide louver swings back and forth in the five places, as shown in the figure.

8. CLOCK button

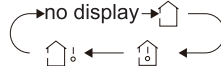
Press this button, the clock can be set up, signal blink and display. Within 5 seconds, the value can be adjusted by pressing + or - button, if continuously press this button for 2 seconds above, in every 0.5 seconds, the value on ten place of Minute will be increased 1. During blinking, repress the Clock button or Confirm button, signal will be constantly displayed and it denotes the setting succeeded. After powered on, 12:00 is defaulted to display and signal will be displayed. If there is signal be displayed that denotes the current time value is Clock value, otherwise is Timer value.




9. TIMER ON/TIMER OFF button

- Timer On setting: Signal "ON" will blink and display, signal  will conceal, the numerical section will become the timer on setting status. During 5 seconds blink, by pressing + or - button to adjust the time value of numerical section, every press of that button, the value will be increased or decreased 1 minute. Hold pressing + or - button, 2 seconds later, it quickly change, the way of change is: During the initial 2.5 seconds, ten numbers change in the one place of minute, then the one place is constant, ten numbers change in the ten splace of minute at 2.5 seconds speed and carry. During 5s blink, press the Timer button, the timer setting succeeds. The Timer On has been set up, repress the timer button, the Timer On will be canceled. Before setting the Timer, please adjust the Clock to the current actual time.
- One press this key to enter into TIMER OFF setup, in which case the TIMER OFF icon will blink. The method of setting is the same as for TIMER ON.

10. TEMP button

Press this button, you can see indoor set temperature, indoor ambient temperature or outdoor ambient temperature on indoor unit's display. The setting on remote controller is selected circularly as below:




When selecting "  " with remote controller or no display, temperature indicator on indoor unit displays set temperature; When selecting "  " with remote controller, temperature indicator on indoor unit displays indoor ambient temperature; When selecting "  " with remote controller, temperature indicator on indoor unit displays outdoor ambient temperature. 3s later it will return to the setting temperature or it depends on the other received signal within 3s.





Attention: When displaying the outdoor ambient, the displaying range is 32-99°F and 0-60°C. When it goes beyond the range, it keeps the threshold data (the smallest—0°C or 32°F and the largest 99°F or 60°C).

Warm tips: When operating buttons on the cover please make sure the cover is closed completely.

Note:

Outdoor temperature display is not available for some models. At that time, indoor unit receives "  " signal, while it displays indoor set temperature.

11. / button (This function is only available for some models)

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays "  ". Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays "  " and "  ". Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display "  ". Press this button again to repeat the operation above.

12. I FEEL button

Press this button once, to turn on the I FEEL function, then the figure of "I FEEL" will be displayed, after every press of other function button, every 200ms to send I FEEL once, after this function started, the remote controller will send temperature to the main unit in every 10 minutes. When repress this button, this function will be turned off. When I FEEL function is turned on, the remote controller should be put within the area where indoor unit can receive the signal sent by the remote controller.

13. LIGHT button





Press this button at unit On or Off status, Light On and Light Off can be set up. After powered on, Light On is defaulted.

14. WiFi button

Press " WiFi " button to turn on or turn off WiFi function. When WiFi function is turned on, the " WiFi " icon will be displayed on remote controller; Under status of remote controller off, press "MODE" and " WiFi " buttons simultaneously for 1s, WiFi module will restore to factory default setting.




- This function is only available for some models.

15. QUIET button

Press this button, the Quiet status is under the Auto Quiet mode (display "  " and "Auto" signal) and Quiet mode (display "  " signal) and Quiet OFF (there is no signal of "  " displayed), after powered on, the Quiet OFF is defaulted. Under the Quiet mode (Display "  " signal).

The Quiet function is only available for some models.

16. SLEEP button

Press this button, can select Sleep 1 (), Sleep 2 (), Sleep 3 () and cancel the Sleep, circulate between these, after electrified, Sleep Cancel is de-faulted.

Sleep 1 is Sleep mode 1, in Cool modes: sleep status after run for one hour, the main unit setting temperature will increase 1°C, 2 hours, setting temperature increased 2°C, the unit will run at this setting temperature; In Heat mode: sleep status after run for one hour, the setting temperature will decrease 1°C, 2 hours, setting temperature will decrease 2°C, then the unit will run at this setting temperature.

Sleep 2 is sleep mode 2, that is air conditioner will run according to the presetting a group of sleep temperature curve.

In Cool mode:

- (1) When setting the initial temperature 16°C-23°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 3°C the temperature will be maintained, after 7 hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;
- (2) When setting the initial temperature 24°C-27°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 2°C the temperature will be maintained, after 7 hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;
- (3) When setting the initial temperature 28°C-29°C, after turned on Sleep function, the temperature will be increased 1°C in every hour, after 1°C the temperature will be maintained, after 7 hours, the temperature will be decreased 1°C, after that the unit will keep on running under this temperature;

(4) When setting the initial temperature 30 °C, under this temperature setting, after 7 hours, the temperature will be decreased 1 °C, after that the unit will keep on running under this temperature;

In Heat mode:

(1) Under the initial presetting temperature 16 °C, it will run under this setting temperature all along.

(2) Under the initial presetting temperature 17 °C-20 °C, after Sleep function started up, the temperature will decrease 1 °C in every hour, after 1 °C decreased, this temperature will be maintained.

(3) Under the initial presetting temperature 21 °C-27 °C, after Sleep function started up, the temperature will decrease 1 °C in every hour, after 2 °C decreased, this temperature will be maintained.

(4) Under the initial presetting temperature 28 °C-30 °C, after Sleep function started up, the temperature will decrease 1 °C in every hour, after 3 °C decreased, this temperature will be maintained.

Sleep 3 - the sleep curve setting under Sleep mode by DIY:

(1) Under Sleep 3 mode, press "Turbo" button for a long time, remote controller enters into user individuation sleep setting status, at this time, the time of remote controller will display "1hour", the setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink (The first entering will display according to the initial curve setting value of original factory);

2) Adjust "+" and "-" button, could change the corresponding setting temperature, after adjusted, press "Turbo" button for confirmation;

(3) At this time, 1hour will be automatically increased at the timer position on the remote controller, (that are "2hours" or "3hours" or "8hours"), the place of setting temperature "88" will display the corresponding temperature of last settings sleep curve and blink;

(4) Repeat the above step (2)~(3) operation, until 8hours temperature setting finished, sleep curve setting finished, at this time, the remote controller will resume the original timer display; temperature display will resume to original setting temperature.

Sleep 3 - the sleep curve setting under Sleep mode by DIY could be inquired: The user could accord to sleep curve setting method to inquire the presetting sleep curve, enter into user individuation sleep setting status, but do not change the temperature, press "Turbo" button directly for confirmation.

Note: In the above presetting or enquiry procedure, if continuously within 10s, there is no button pressed, the sleep curve setting status will be automatically quit and resume to display the original displaying. In the presetting or enquiry procedure, press "ON/OFF" button, "Mode" button, "Timer" button or "Sleep" button, the sleep curve setting or enquiry status will quit similarly.

Introduction for special function


About AUTO RUN

When AUTO RUN mode is selected, the unit will be in accordance with the room temp. automatically to select the suitable running method and to make ambient comfortable.

About turbo function



If start this function, the unit will run at super-high fan speed to cool or heat quickly so that the ambient temp. approaches the preset temp. as soon as possible.

About lock

Press + and - buttons simultaneously to lock or unlock the keyboard. If the remote controller is locked, the icon  will be displayed on it, in which case, press any button, the mark will flicker for three times. If the keyboard is unlocked, the mark will disappear.



About swing up and down

1. Press swing up and down button continuously more than 2s, the main unit will swing back and forth from up to down, and then loosen the button, the unit will stop swing and present position of guide louver will be kept immediately.

2. Under swing up and down mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

About swing left and right

1. Press swing left and right button continuously more than 2s, the main unit will swing back and forth from left to right, and then loosen the button, the unit will stop swing and present position of guide louver will be kept immediately.

2. Under swing left and right mode, when the status is switched from off to , if press this button again 2s later,  status will switch to off status directly; if press this button again within 2s, the change of swing status will also depend on the circulation sequence stated above.

About switch between Fahrenheit and Centigrade

Under status of unit off, press MODE and - buttons simultaneously to switch °C and °F.

Combination of "TEMP" and "CLOCK" buttons: About Energy - saving Function

Press "TEMP" and "CLOCK" simultaneously in COOL mode to start energy-saving function. Nixie tube on the remote controller displays "SE". Repeat the operation to quit the function.

About Quiet function

When quiet function is selected:

1. Under cooling mode: indoor fan operates at notch 4 speed. 10 minutes later or when indoor ambient temperature ≤ 28 °C, indoor fan will operate at notch 2 speed or quiet mode according to the comparison between indoor ambient temperature and set temperature.

2. Under heating mode: indoor fan operates at notch 3 speed or quiet mode according to the comparison between indoor ambient temperature and set temperature.

3. Under dry, fan mode: indoor fan operates at quiet mode.



4. Under auto mode: the indoor fan operates at the auto quiet mode according to actual cooling, heating or fan mode.

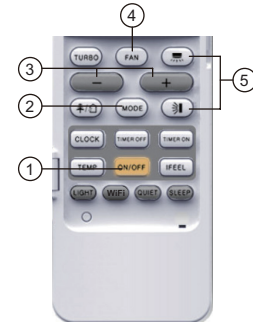
About Sleep function

Under the Fan, Dry and Auto mode, the Sleep function cannot be set up, Select and enter into any kind of Sleep mode, the Quiet function will be attached and started, different Quiet status could be optional and turned off.

Operation Guide

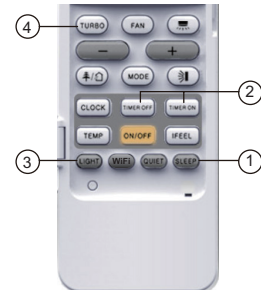
1. General operation

1. After powered on, press ON/OFF button, the unit will start to run. (Note: When it is powered on, the guide louver of main unit will close automatically.)
2. Press MODE button, select desired running mode.
3. Pressing + or - button, to set the desired temperature.
4. Pressing FAN button, set fan speed, can select AUTO FAN, LOW, MEDIUM-LOW, MEDIUM, MEDIUM-HIGH and HIGH.
5. Pressing  and  button, to select the swing.



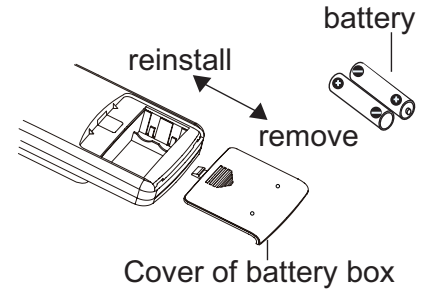
2. Optional operation

1. Press SLEEP button, to set sleep.
2. Press TIMER ON and TIMER OFF button, can set the scheduled timer on or timer off.
3. Press LIGHT button, to control the on and off of the displaying part of the unit (This function may be not available for some units).
4. Press TURBO button, can realize the ON and OFF of TURBO function.



Replacement of Batteries in Remote Controller

1. Press the back side of remote controller marked with "⊖", as shown in the fig, and then push out the cover of battery box along the arrow direction.
2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.
3. Reinstall the cover of battery box.

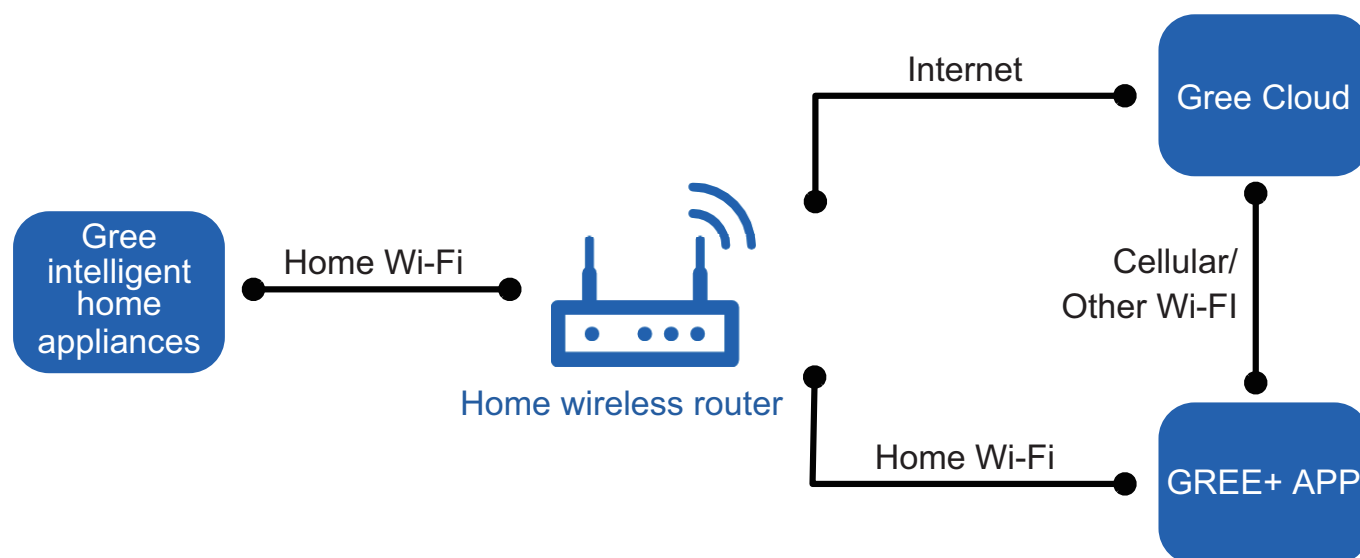


Note:

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

6.2 GREE+ App Operation Manual

Control Flow Chart



Operating Systems

Requirement for User's smart phone:



iOS system
Support iOS7.0 and
above version



Android system
Support Android 4.4 and
above version

Download and installation



GREE+ App Download Linkage

Scan the QR code or search "GREE+" in the application market to download and install it. When "GREE+" App is installed, register the account and add the device to achieve long-distance control and LAN control of Gree smart home appliances.

For more information, please refer to "Help" in App.

Part II : Installation and Maintenance

7. Notes for Installation and Maintenance

Safety Precautions: Important!

Please read the safety precautions carefully before installation and maintenance.

The following contents are very important for installation and maintenance.

Please follow the instructions below.

- The installation or maintenance must accord with the instructions.
- Comply with all national electrical codes and local electrical codes.
- Pay attention to the warnings and cautions in this manual.
- All installation and maintenance shall be performed by distributor or qualified person.
- All electric work must be performed by a licensed technician according to local regulations and the instructions given in this manual.
- Be caution during installation and maintenance. Prohibit incorrect operation to prevent electric shock, casualty and other accidents.



Warnings

Electrical Safety Precautions:

1. Cut off the power supply of air conditioner before checking and maintenance.
2. The air condition must apply specialized circuit and prohibit share the same circuit with other appliances.
3. The air conditioner should be installed in suitable location and ensure the power plug is touchable.
4. Make sure each wiring terminal is connected firmly during installation and maintenance.
5. Have the unit adequately grounded. The grounding wire cant be used for other purposes.
6. Must apply protective accessories such as protective boards, cable-cross loop and wire clip.
7. The live wire, neutral wire and grounding wire of power supply must be corresponding to the live wire, neutral wire and grounding wire of the air conditioner.
8. The power cord and power connection wires cant be pressed by hard objects.
9. If power cord or connection wire is broken, it must be replaced by a qualified person.

10. If the power cord or connection wire is not long enough, please get the specialized power cord or connection wire from the manufacture or distributor. Prohibit prolong the wire by yourself.

11. For the air conditioner without plug, an air switch must be installed in the circuit. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

12. Make sure all wires and pipes are connected properly and the valves are opened before energizing.

13. Check if there is electric leakage on the unit body. If yes, please eliminate the electric leakage.

14. Replace the fuse with a new one of the same specification if it is burnt down; dont replace it with a cooper wire or conducting wire.

15. If the unit is to be installed in a humid place, the circuit breaker must be installed.

Installation Safety Precautions:

1. Select the installation location according to the requirement of this manual.(See the requirements in installation part)
2. Handle unit transportation with care; the unit should not be carried by only one person if it is more than 20kg.
3. When installing the indoor unit and outdoor unit, a sufficient fixing bolt must be installed; make sure the installation support is firm.
4. Ware safety belt if the height of working is above 2m.
5. Use equipped components or appointed components during installation.
6. Make sure no foreign objects are left in the unit after finishing installation.

Refrigerant Safety Precautions:

1. Avoid contact between refrigerant and fire as it generates poisonous gas; Prohibit prolong the connection pipe by welding.
2. Apply specified refrigerant only. Never have it mixed with any other refrigerant. Never have air remain in the refrigerant line as it may lead to rupture or other hazards.
3. Make sure no refrigerant gas is leaking out when installation is completed.
4. If there is refrigerant leakage, please take sufficient measure to minimize the density of refrigerant.
5. Never touch the refrigerant piping or compressor without wearing glove to avoid scald or frostbite.

Improper installation may lead to fire hazard, explosion, electric shock or injury.

Safety Precautions for Installing and Relocating the Unit:

To ensure safety, please be mindful of the following precautions.



Warnings

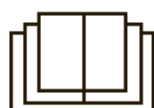
- 1. When installing or relocating the unit, be sure to keep the refrigerant circuit free from air or substances other than the specified refrigerant.**
Any presence of air or other foreign substance in the refrigerant circuit will cause system pressure rise or compressor rupture, resulting in injury.
- 2. When installing or moving this unit, do not charge the refrigerant which is not comply with that on the nameplate or unqualified refrigerant.**
Otherwise, it may cause abnormal operation, wrong action, mechanical malfunction or even series safety accident.
- 3. When refrigerant needs to be recovered during relocating or repairing the unit, be sure that the unit is running in cooling mode. Then, fully close the valve at high pressure side (liquid valve). About 30-40 seconds later, fully close the valve at low pressure side (gas valve), immediately stop the unit and disconnect power. Please note that the time for refrigerant recovery should not exceed 1 minute.**
If refrigerant recovery takes too much time, air may be sucked in and cause pressure rise or compressor rupture, resulting in injury.
- 4. During refrigerant recovery, make sure that liquid valve and gas valve are fully closed and power is disconnected before detaching the connection pipe.**
If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.
- 5. When installing the unit, make sure that connection pipe is securely connected before the compressor starts running.**
If compressor starts running when stop valve is open and connection pipe is not yet connected, air will be sucked in and cause pressure rise or compressor rupture, resulting in injury.
- 6. Prohibit installing the unit at the place where there may be leaked corrosive gas or flammable gas.**
If there leaked gas around the unit, it may cause explosion and other accidents.
- 7. Do not use extension cords for electrical connections. If the electric wire is not long enough, please contact a local service center authorized and ask for a proper electric wire.**
Poor connections may lead to electric shock or fire.
- 8. Use the specified types of wires for electrical connections between the indoor and outdoor units. Firmly clamp the wires so that their terminals receive no external stresses.**
Electric wires with insufficient capacity, wrong wire connections and insecure wire terminals may cause electric shock or fire.

Safety Precautions for Refrigerant

- To realize the function of the air conditioner unit, a special refrigerant circulates in the system. The used refrigerant is the fluoride R32, which is specially cleaned. The refrigerant is flammable and inodorous. Furthermore, it can lead to explosion under certain conditions. But the flammability of the refrigerant is very low. It can be ignited only by fire.
- Compared to common refrigerants, R32 is a nonpolluting refrigerant with no harm to the ozoneosphere. The influence upon the greenhouse effect is also lower. R32 has got very good thermodynamic features which lead to a really high energy efficiency. The units therefore need a less filling.

WARNING:

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacture. Should repair be necessary, contact your nearest authorized Service Centre. Any repairs carried out by unqualified personnel may be dangerous. The appliance shall be stored in a room without continuously operating ignition sources. (for example: open flames, an operating gas appliance or an operating electric heater.)
- Do not pierce or burn.
- Appliance shall be installed, operated and stored in a room with a floor area larger than $X \text{ m}^2$. (Please refer to table "a" in section of " Safety Operation of Inflammable Refrigerant" for Space X.).
- Appliance filled with flammable gas R32. For repairs, strictly follow manufacturers instructions only. Be aware that refrigerants not contain odour.
- Read specialists manual.



Safety Operation of Flammable Refrigerant

Qualification requirement for installation and maintenance man

- All the work men who are engaging in the refrigeration system should bear the valid certification awarded by the authoritative organization and the qualification for dealing with the refrigeration system recognized by this industry. If it needs other technician to maintain and repair the appliance, they should be supervised by the person who bears the qualification for using the flammable refrigerant.
- It can only be repaired by the method suggested by the equipments manufacturer.

Installation notes

- The air conditioner is not allowed to use in a room that has running fire (such as fire source, working coal gas ware, operating heater).
- It is not allowed to drill hole or burn the connection pipe.
- The air conditioner must be installed in a room that is larger than the minimum room area.
The minimum room area is shown on the nameplate or following table a.
- Leak test is a must after installation.

table a - Minimum room area(m²)

Minimum room area(m ²)	Charge amount (kg)	≤1.2	1.3	1.4	1.5	1.6	1.7	1.8	1.9	2	2.1	2.2	2.3	2.4	2.5
	floor location		4	14.5	16.8	19.3	22	24.8	27.8	31	34.3	37.8	41.5	45.4	49.4
window mounted		4	5.2	6.1	7	7.9	8.9	10	11.2	12.4	13.6	15	16.3	17.8	19.3
wall mounted		4	4	4	4	4	4	4	4	4	4.2	4.6	5	5.5	6
ceiling mounted		4	4	4	4	4	4	4	4	4	4	4	4	4	4

Maintenance notes

- Check whether the maintenance area or the room area meet the requirement of the nameplate.
— Its only allowed to be operated in the rooms that meet the requirement of the nameplate.
- Check whether the maintenance area is well-ventilated.
— The continuous ventilation status should be kept during the operation process.
- Check whether there is fire source or potential fire source in the maintenance area.
— The naked flame is prohibited in the maintenance area; and the “no smoking” warning board should be hanged.
- Check whether the appliance mark is in good condition.
— Replace the vague or damaged warning mark.

Welding

- If you should cut or weld the refrigerant system pipes in the process of maintaining, please follow the steps as below:
 - a. Shut down the unit and cut power supply
 - b. Eliminate the refrigerant
 - c. Vacuuming
 - d. Clean it with N2 gas
 - e. Cutting or welding
 - f. Carry back to the service spot for welding
- Make sure that there isnt any naked flame near the outlet of the vacuum pump and its well-ventilated.
- The refrigerant should be recycled into the specialized storage tank.

Filling the refrigerant

- Use the refrigerant filling appliances specialized for R32. Make sure that different kinds of refrigerant wont contaminate with each other.
- The refrigerant tank should be kept upright at the time of filling refrigerant.
- Stick the label on the system after filling is finished (or havent finished).
- Dont overfilling.
- After filling is finished, please do the leakage detection before test running; another time of leak detection should be done when its removed.

Safety instructions for transportation and storage

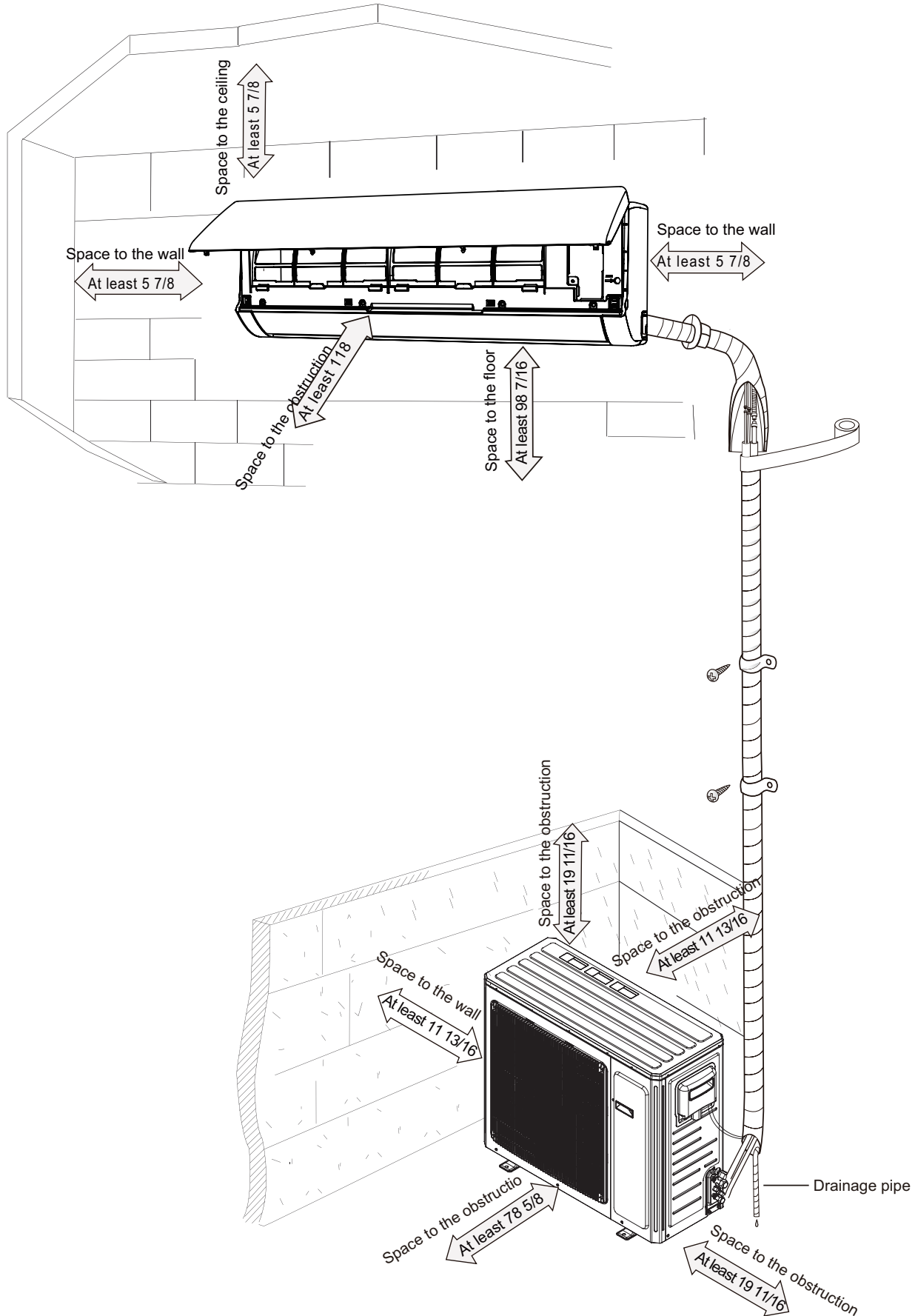
- Please use the flammable gas detector to check before unload and open the container.
- No fire source and smoking.
- According to the local rules and laws.

Main Tools for Installation and Maintenance

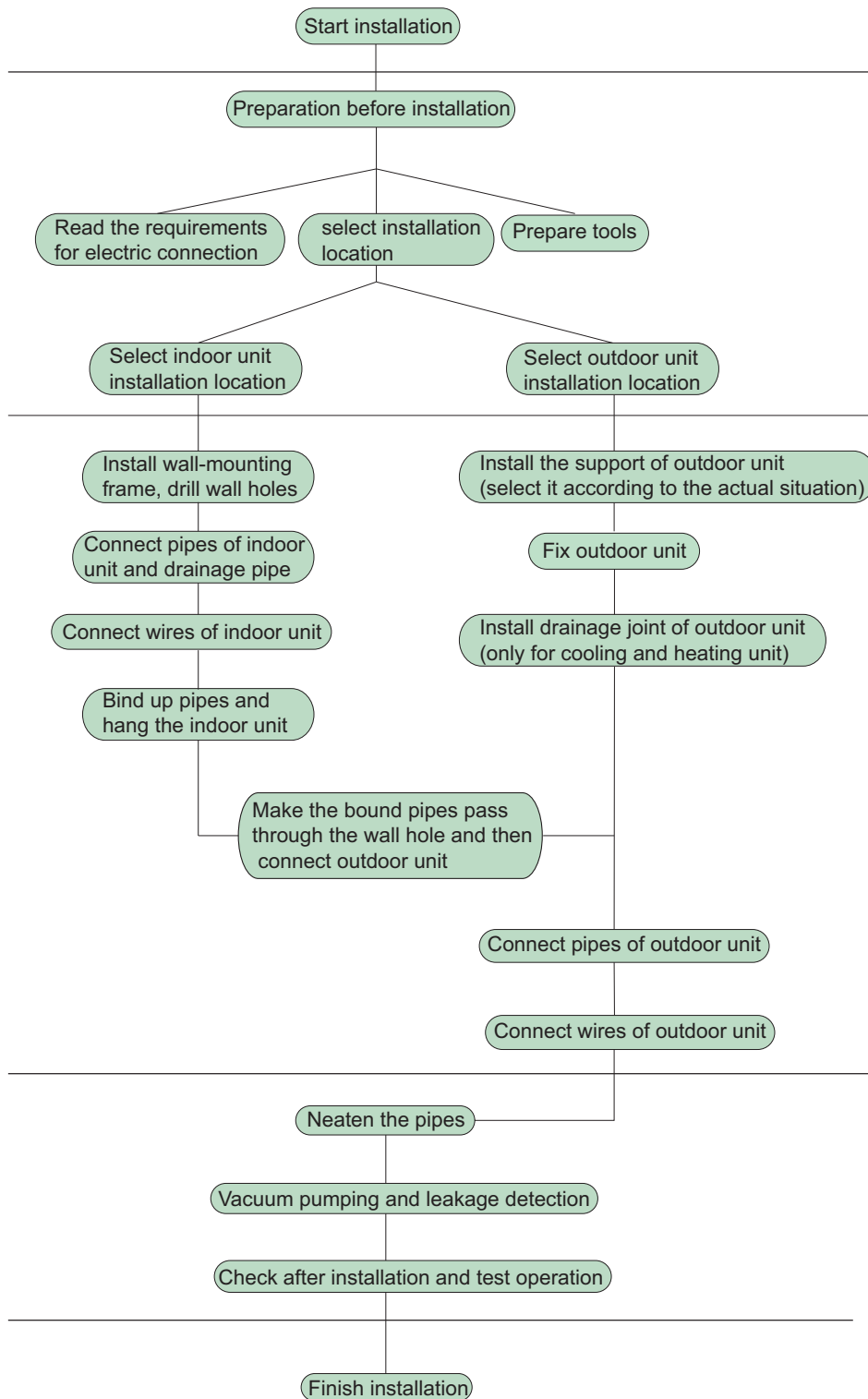
<p>1. Level meter, measuring tape</p> 	<p>2. Screw driver</p> 	<p>3. Impact drill, drill head, electric drill</p> 
<p>4. Electroprobe</p> 	<p>5. Universal meter</p> 	<p>6. Torque wrench, open-end wrench, inner hexagon spanner</p> 
<p>7. Electronic leakage detector</p> 	<p>8. Vacuum pump</p> 	<p>9. Pressure meter</p> 
<p>10. Pipe pliers, pipe cutter</p> 	<p>11. Pipe expander, pipe bender</p> 	<p>12. Soldering appliance, refrigerant container</p> 

8. Installation

8.1 Installation Dimension Diagram



Installation procedures



Note: this flow is only for reference; please find the more detailed installation steps in this section.

8.2 Installation Parts-checking

No.	Name	No.	Name
1	Indoor unit	8	Sealing gum
2	Outdoor unit	9	Wrapping tape
3	Connection pipe	10	Support of outdoor unit
4	Drainage pipe	11	Fixing screw
5	Wall-mounting frame	12	Drainage plug(cooling and heating unit)
6	Connecting cable(power cord)	13	Owners manual, remote controller
7	Wall pipe		

⚠ Note:

1. Please contact the local agent for installation.
2. Don't use unqualified power cord.

8.3 Selection of Installation Location

1. Basic Requirement:

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consult the local dealer:

- (1) The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
- (2) The place with high-frequency devices (such as welding machine, medical equipment).
- (3) The place near coast area.
- (4) The place with oil or fumes in the air.
- (5) The place with sulfureted gas.
- (6) Other places with special circumstances.
- (7) The appliance shall not be installed in the laundry.
- (8) It's not allowed to be installed on the unstable or motive base structure (such as truck) or in the corrosive environment (such as chemical factory).

2. Indoor Unit:

- (1) There should be no obstruction near air inlet and air outlet.
- (2) Select a location where the condensation water can be dispersed easily and won't affect other people.
- (3) Select a location which is convenient to connect the outdoor unit and near the power socket.
- (4) Select a location which is out of reach for children.
- (5) The location should be able to withstand the weight of indoor unit and won't increase noise and vibration.
- (6) The appliance must be installed 2.5m above floor.
- (7) Don't install the indoor unit right above the electric appliance.
- (8) Please try your best to keep away from fluorescent lamp.

3. Outdoor Unit:

- (1) Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
- (2) The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
- (3) The location should be able to withstand the weight of outdoor unit.
- (4) Make sure that the installation follows the requirement of installation dimension diagram.
- (5) Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add fence for safety purpose.

8.4 Electric Connection Requirement

1. Safety Precaution

- (1) Must follow the electric safety regulations when installing the unit.
- (2) According to the local safety regulations, use qualified power supply circuit and air switch.
- (3) Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring may result in electric shock, fire hazard or malfunction. Please install proper power supply cables before using the air conditioner.

Air-conditioner	Air switch capacity
12K	16A

- (4) Properly connect the live wire, neutral wire and grounding wire of power socket.
- (5) Be sure to cut off the power supply before proceeding any work related to electricity and safety.
- (6) Do not put through the power before finishing installation.
- (7) For appliances with type Y attachment, the instructions shall contain the substance of the following. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- (8) The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- (9) The appliance shall be installed in accordance with national wiring regulations.

2. Grounding Requirement:

- (1) The air conditioner is first class electric appliance. It must be properly grounded with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- (2) The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- (3) The grounding resistance should comply with national electric safety regulations.
- (4) The appliance must be positioned so that the plug is accessible.
- (5) An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- (6) Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

8.5 Installation of Indoor Unit

1. Choosing Installation location

Recommend the installation location to the client and then confirm it with the client.

2. Install Wall-mounting Frame

- (1) Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the screw fixing holes on the wall.
- (2) Drill the screw fixing holes on the wall with impact drill (the specification of drill head should be the same as the plastic expansion particle) and then fill the plastic expansion particles

in the holes.

(3) Fix the wall-mounting frame on the wall with tapping screws (ST4.2X25TA) and then check if the frame is firmly installed by pulling the frame. If the plastic expansion particle is loose, please drill another fixing hole nearby.

3. Install Wall-mounting Frame

(1) Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame.(As show in Fig.1)

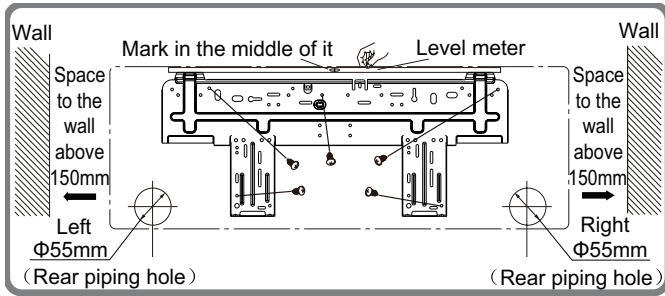


Fig.1

(2) Open a piping hole with the diameter of $\Phi 55\text{mm}$ on the selected outlet pipe position. In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of $5\text{-}10^\circ$.(As show in Fig.2)

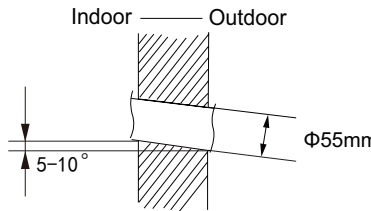


Fig.2

⚠ Note:

- (1) Pay attention to dust prevention and take relevant safety measures when opening the hole.
- (2) The plastic expansion particles are not provided and should be bought locally.

4. Outlet Pipe

- (1) The pipe can be led out in the direction of right, rear right, left or rear left.(As show in Fig.3)
- (2) When selecting leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.(As show in Fig.4)

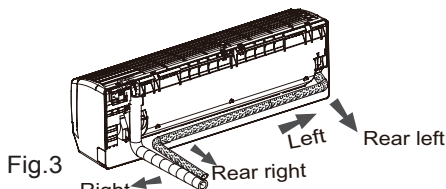


Fig.3

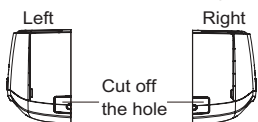
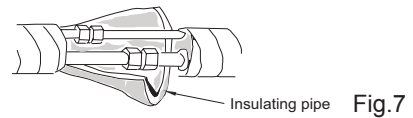
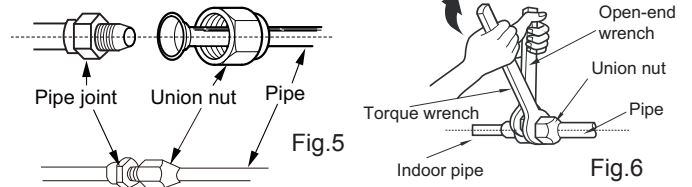


Fig.4

5. Connect the Pipe of Indoor Unit

- (1) Aim the pipe joint at the corresponding bellmouth.(As show in Fig.5)
- (2) Pretightening the union nut with hand.
- (3) Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench.(As show in Fig.6)
- (4) Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape.(As show in Fig.7)



Refer to the following table for wrench moment of force:

Hex nut diameter(mm)	Tightening torque(N·m)
$\Phi 6$	15~20
$\Phi 9.52$	30~40
$\Phi 12$	45~55
$\Phi 16$	60~65
$\Phi 19$	70~75

6. Install Drain Hose

- (1) Connect the drain hose to the outlet pipe of indoor unit.(As show in Fig.8)
- (2) Bind the joint with tape.(As show in Fig.9)

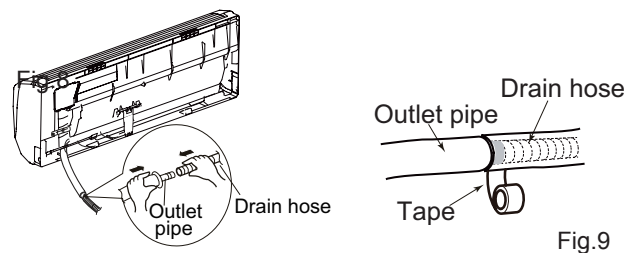


Fig.9

⚠ Note:

- (1) Add insulating pipe in the indoor drain hose in order to prevent condensation.
- (2) The plastic expansion particles are not provided. (As show in Fig.10)

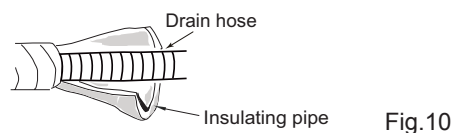


Fig.10

7. Connect Wire of Indoor Unit

(1) Open the panel, remove the screw on the wiring cover and then take down the cover.(As show in Fig.11)

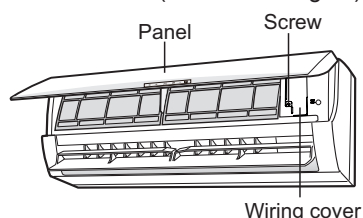


Fig.11

(2) Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.(As show in Fig.12)

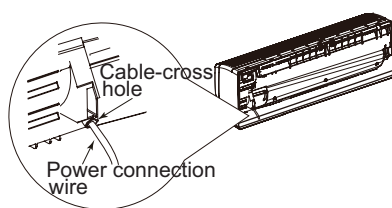


Fig.12

(3) Remove the wire clip; connect the power connection wire and signal control wire to the wiring terminal according to the color; tighten the screw and then fix them with wire clip.(As show in Fig.13)

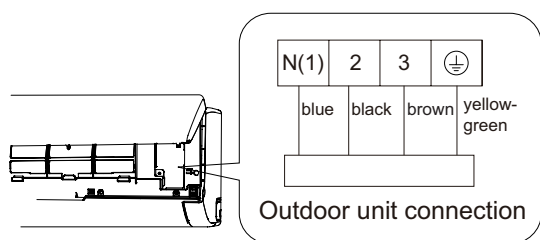


Fig.13

Note: the wiring connect is for reference only, please refer to the actual one.

(4) Put wiring cover back and then tighten the screw.
 (5) Close the panel.

⚠ Note:

- (1) All wires of indoor unit and outdoor unit should be connected by a professional.
- (2) If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.
- (3) For the air conditioner with plug, the plug should be reachable after finishing installation.
- (4) For the air conditioner without plug, an air switch must be installed in the line. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

8. Bind up Pipe

- (1) Bind up the connection pipe, power cord and drain hose with the band.(As show in Fig.14)
- (2) Reserve a certain length of drain hose and power cord for installation when binding to a certain degree, separate the indoor power and then separate the drain hose.(As show in Fig.15)
- (3) Bind them evenly.
- (4) The liquid pipe and gas pipe should be bound separately at the end.

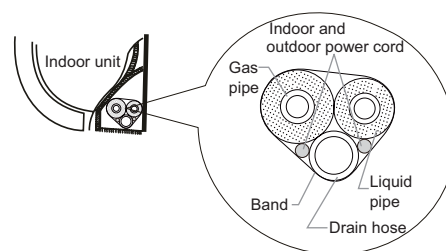


Fig.14

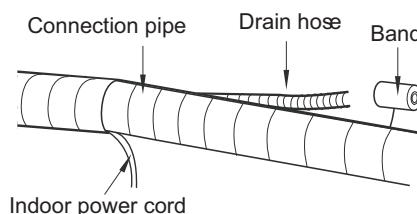


Fig.15

⚠ Note:

- (1) The power cord and control wire cant be crossed or winding.
- (2) The drain hose should be bound at the bottom.

9. Hang the Indoor Unit

- (1) Put the bound pipes in the wall pipe and then make them pass through the wall hole.
- (2) Hang the indoor unit on the wall-mounting frame.
- (3) Stuff the gap between pipes and wall hole with sealing gum.
- (4) Fix the wall pipe.(As show in Fig.16)
- (5) Check if the indoor unit is installed firmly and closed to the wall.(As show in Fig.17)

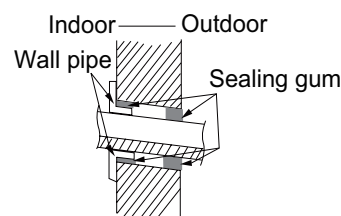


Fig.16

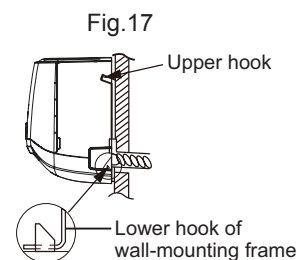


Fig.17

⚠ Note:

Do not bend the drain hose too excessively in order to prevent blocking.

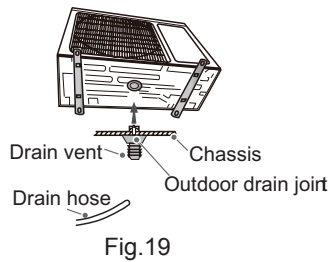
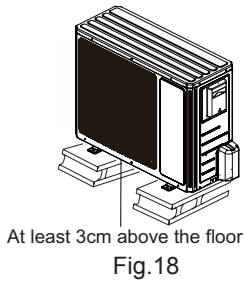
8.6 Installation of Outdoor Unit

1. Fix the Support of Outdoor Unit(Select it according to the actual installation situation)

- (1) Select installation location according to the house structure.
- (2) Fix the support of outdoor unit on the selected location with expansion screws.

⚠ Note:

- (1) Take sufficient protective measures when installing the outdoor unit.
- (2) Make sure the support can withstand at least four times the unit weight.
- (3) The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.(As show in Fig.18)
- (4) For the unit with cooling capacity of 2300W~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W~16000W, 10 expansion screws are needed.

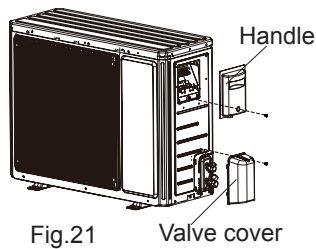
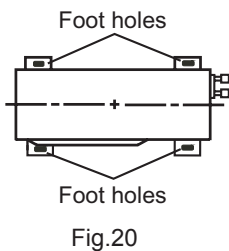


2. Install Drain Joint(Only for cooling and heating unit)

- (1) Connect the outdoor drain joint into the hole on the chassis.
 - (2) Connect the drain hose into the drain vent.
- (As show in Fig.19)

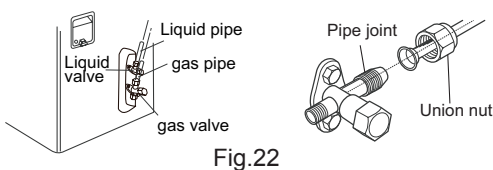
3. Fix Outdoor Unit

- (1) Place the outdoor unit on the support.
- (2) Fix the foot holes of outdoor unit with bolts. (As show in Fig.20)



4. Connect Indoor and Outdoor Pipes

- (1) Remove the screw on the handle and valve cover of outdoor unit and then remove the handle and valve cover.(As show in Fig.21)
- (2) Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.(As show in Fig.22)



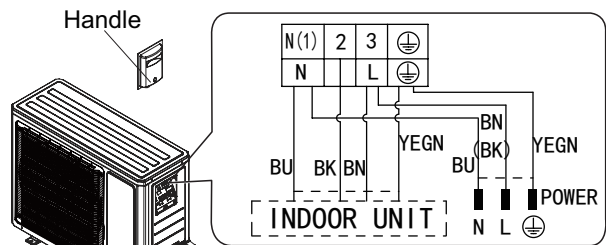
- (3) Pretightening the union nut with hand.
- (4) Tighten the union nut with torque wrench .

Refer to the following table for wrench moment of force:

Hex nut diameter(mm)	Tightening torque(N·m)
Φ6	15~20
Φ9.52	30~40
Φ12	45~55
Φ16	60~65
Φ19	70~75

5. Connect Outdoor Electric Wire

- (1) Remove the wire clip; connect the power connection wire and signal control wire (only for cooling and heating unit) to the wiring terminal according to the color; fix them with screws.(As show in Fig.23)



Note: the wiring connect is for reference only, please refer to the actual one.

Fig.23

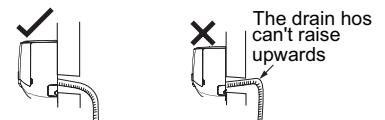
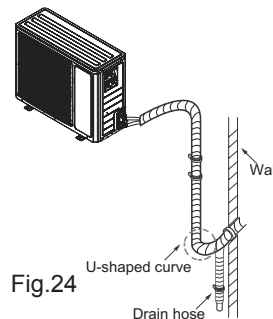
- (2) Fix the power connection wire and signal control wire with wire clip.

⚠ Note:

- (1) After tightening the screw, pull the power cord slightly to check if it is firm.
- (2) Never cut the power connection wire to prolong or shorten the distance.

6. Neaten the Pipes

- (1) The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
- (2) If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.(As show in Fig.24)



⚠ Note:

- (1) The through-wall height of drain hose shouldnt be higher than the outlet pipe hole of indoor unit.(As show in Fig.25)
- (2) Slant the drain hose slightly downwards. The drain hose cant be curved, raised and fluctuant, etc.(As show in Fig.26)
- (3) The water outlet cant be placed in water in order to drain smoothly.(As show in Fig.27)

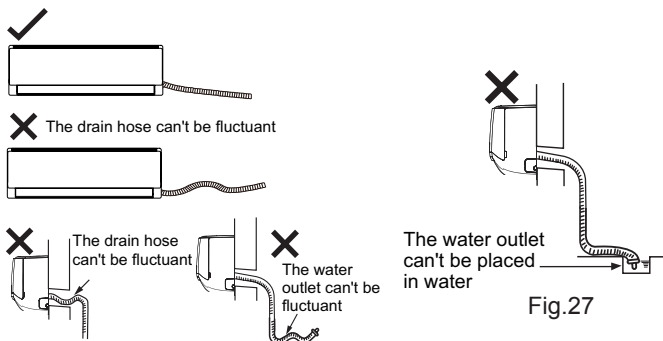


Fig.26

Fig.27

8.7 Vacuum Pumping and Leak Detection

1. Use Vacuum Pump

- (1) Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
- (2) Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
- (3) Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa.
- (4) Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa. If the pressure decreases, there may be leakage.
- (5) Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
- (6) Tighten the screw caps of valves and refrigerant charging vent.(As show in Fig.28)

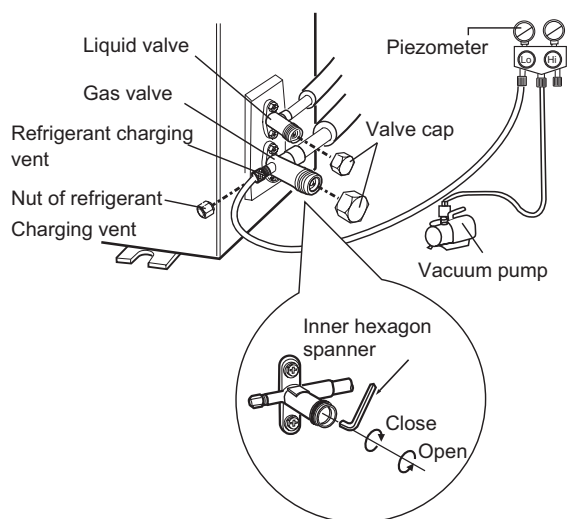


Fig.28

2. Leakage Detection

- (1) With leakage detector:
Check if there is leakage with leakage detector.
- (2) With soap water:
If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, theres a leakage.

8.8 Check after Installation and Test Operation

1. Check after Installation

Check according to the following requirement after finishing installation.

NO.	Items to be checked	Possible malfunction
1	Has the unit been installed firmly?	The unit may drop, shake or emit noise.
2	Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
3	Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
4	Is water drained well?	It may cause condensation and water dripping.
5	Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damage the parts.
6	Is electric wiring and pipeline installed correctly?	It may cause malfunction or damage the parts.
7	Is the unit grounded securely?	It may cause electric leakage.
8	Does the power cord follow the specification?	It may cause malfunction or damage the parts.
9	Is there any obstruction in air inlet and air outlet?	It may cause insufficient cooling (heating) capacity.
10	The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
11	The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
12	Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling (heating) capacity or waster electricity.

2. Test Operation

- (1) Preparation of test operation
 - The client approves the air conditioner installation.
 - Specify the important notes for air conditioner to the client.
- (2) Method of test operation
 - Put through the power, press ON/OFF button on the remote controller to start operation.
 - Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
 - If the ambient temperature is lower than 16°C , the air conditioner cant start cooling.

9. Maintenance

9.1 Error Code List

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
1	High pressure protection of system	E1				During cooling and drying operation, except indoor fan operates, all loads stop operation. During heating operation, the complete unit stops.	Possible reasons: 1. Refrigerant was superabundant; 2. Poor heat exchange (including filth blockage of heat exchanger and bad radiating environment); Ambient temperature is too high.
2	Antifreezing protection	E2				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates.	1. Poor air-return in indoor unit; 2. Fan speed is abnormal; 3. Evaporator is dirty.
3	Refrigerant leakage protection	F0				The Dual-8 Code Display will show F0 and the complete unit stops.	1.Refrigerant leakage; 2.Indoor evaporator temperature sensor works abnormally; 3.The unit has been plugged up somewhere.
4	High discharge temperature protection of compressor	E4				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	Please refer to the malfunction analysis (discharge protection, overload).
5	Overcurrent protection	E5				During cooling and drying operation, compressor and outdoor fan stop while indoor fan operates. During heating operation, all loads stop.	1. Supply voltage is unstable; 2. Supply voltage is too low and load is too high; 3. Evaporator is dirty.
6	Communication Malfunction	E6				During cooling operation, compressor stops while indoor fan motor operates. During heating operation, the complete unit stops.	Refer to the corresponding malfunction analysis.
7	High temperature resistant protection	E8				During cooling operation: compressor will stop while indoor fan will operate. During heating operation, the complete unit stops.	Refer to the malfunction analysis (overload, high temperature resistant).
8	EEPROM malfunction	EE				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
9	Limit/ decrease frequency due to high temperature of module	EU				All loads operate normally, while operation frequency for compressor is decreased	Discharging after the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.
10	Malfunction protection of jumper cap	C5				Wireless remote receiver and button are effective, but can not dispose the related command	1. No jumper cap insert on mainboard. 2. Incorrect insert of jumper cap. 3. Jumper cap damaged. 4. Abnormal detecting circuit of mainboard.

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
11	Gathering refrigerant	Fo				When the outdoor unit receive signal of Gathering refrigerant ,the system will be forced to run under cooling mode for gathering refrigerant	Nominal cooling mode
12	Indoor ambient temperature sensor is open/short circuited	F1				During cooling and drying operation, indoor unit operates while other loads will stop; during heating operation, the complete unit will stop operation.	<ol style="list-style-type: none"> 1. Loosening or bad contact of indoor ambient temp. sensor and mainboard terminal. 2. Components in mainboard fell down leads short circuit. 3. Indoor ambient temp. sensor damaged.(check with sensor resistance value chart) 4. Mainboard damaged.
13	Indoor evaporator temperature sensor is open/short circuited	F2				AC stops operation once reaches the setting temperature. Cooling, drying: internal fan motor stops operation while other loads stop operation; heating: AC stop operation	<ol style="list-style-type: none"> 1. Loosening or bad contact of Indoor evaporator temp. sensor and mainboard terminal. 2. Components on the mainboard fall down leads short circuit. 3. Indoor evaporator temp. sensor damaged.(check temp. sensor value chart for testing) 4. Mainboard damaged.
14	Outdoor ambient temperature sensor is open/short circuited	F3				During cooling and drying operating, compressor stops while indoor fan operates; During heating operation, the complete unit will stop operation	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
15	Outdoor condenser temperature sensor is open/short circuited	F4				During cooling and drying operation, compressor stops while indoor fan will operate; During heating operation, the complete unit will stop operation.	Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor)
16	Outdoor discharge temperature sensor is open/short circuited	F5				During cooling and drying operation, compressor will sop after operating for about 3 mins, while indoor fan will operate; During heating operation, the complete unit will stop after operating for about 3 mins.	<ol style="list-style-type: none"> 1.Outdoor temperature sensor hasnt been connected well or is damaged. Please check it by referring to the resistance table for temperature sensor) 2.The head of temperature sensor hasnt been inserted into the copper tube
17	Limit/ decrease frequency due to overload	F6				All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)
18	Decrease frequency due to overcurrent	F8				All loads operate normally, while operation frequency for compressor is decreased	The input supply voltage is too low; System pressure is too high and overload

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
19	Decrease frequency due to high air discharge	F9				All loads operate normally, while operation frequency for compressor is decreased	Overload or temperature is too high; Refrigerant is insufficient; Malfunction of electric expansion valve (EKV)
20	Limit/decrease frequency due to antifreezing	FH				All loads operate normally, while operation frequency for compressor is decreased	Poor air-return in indoor unit or fan speed is too low
21	Voltage for DC bus-bar is too high	PH				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 265VAC, turn on the unit after the supply voltage is increased to the normal range. 2.If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
22	Voltage of DC bus-bar is too low	PL				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	1. Measure the voltage of position L and N on wiring board (XT), if the voltage is higher than 150VAC, turn on the unit after the supply voltage is increased to the normal range. 2.If the AC input is normal, measure the voltage of electrolytic capacitor C on control panel (AP1), if its normal, theres malfunction for the circuit, please replace the control panel (AP1)
23	Compressor Min frequency in test state	P0					Showing during min. cooling or min. heating test
24	Compresso r rated frequency in test state	P1					Showing during nominal cooling or nominal heating test
25	Compressor maximum frequency in test state	P2					Showing during max. cooling or max. heating test

NO.	Malfunction Name	Display Method of Indoor Unit			A/C status	Possible Causes	
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator			Heating Indicator
26	Compressor intermediate frequency in test state	P3				Showing during middle cooling or middle heating test	
27	Overcurrent protection of phase current for compressor	P5			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor).	
28	Charging malfunction of capacitor	PU			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Refer to the part three—charging malfunction analysis of capacitor	
29	Malfunction of module temperature sensor circuit	P7			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1	
30	Module high temperature protection	P8			During cooling operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	After the complete unit is de-energized for 20mins, check whether the thermal grease on IPM Module of outdoor control panel AP1 is sufficient and whether the radiator is inserted tightly. If its no use, please replace control panel AP1.	
31	Decrease frequency due to high temperature resistant during heating operation	H0			All loads operate normally, while operation frequency for compressor is decreased	Refer to the malfunction analysis (overload, high temperature resistant)	
32	Static dedusting protection	H2					
33	Overload protection for compressor	H3			During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	1. Wiring terminal OVC-COMP is loosened. In normal state, the resistance for this terminal should be less than 1ohm. 2.Refer to the malfunction analysis (discharge protection, overload)	

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
34	System is abnormal	H4				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (overload, high temperature resistant)
35	IPM protection	H5				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
36	Internal motor (fan motor) do not operate	H6				Internal fan motor, external fan motor, compressor and electric heater stop operation,guide louver stops at present location.	<ol style="list-style-type: none"> 1. Bad contact of DC motor feedback terminal. 2. Bad contact of DC motor control end. 3. Fan motor is stalling. 4. Motor malfunction. 5. Malfunction of mainboard rev detecting circuit.
37	Desynchronizing of compressor	H7				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis (IPM protection, loss of synchronism protection and overcurrent protection of phase current for compressor.
38	Malfunction of detecting plate(WIFI)	JF					
39	Outdoor DC fan motor malfunction	L3				Outdoor DC fan motor malfunction lead to compressor stop operation,	DC fan motor malfunction or system blocked or the connector loosed
40	power protection	L9				compressor stop operation and Outdoor fan motor will stop 30s latter , 3 minutes latter fan motor and compressor will restart	To protect the electrical components when detect high power
41	Indoor unit and outdoor unit doesn't match	LP				compressor and Outdoor fan motor can't work	Indoor unit and outdoor unit doesn't match
42	Failure start-up	LC				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop operation.	Refer to the malfunction analysis

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
43	Malfunction of phase current detection circuit for compressor	U1				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Replace outdoor control panel AP1
44	Malfunction of voltage dropping for DC bus-bar	U3				During cooling and drying operation, compressor will stop while indoor fan will operate; During heating operation, the complete unit will stop	Supply voltage is unstable
45	Malfunction of complete units current detection	U5				During cooling and drying operation, the compressor will stop while indoor fan will operate; During heating operating, the complete unit will stop operation.	Theres circuit malfunction on outdoor units control panel AP1, please replace the outdoor units control panel AP1.
46	The four-way valve is abnormal	U7				If this malfunction occurs during heating operation, the complete unit will stop operation.	1. Supply voltage is lower than AC175V; 2. Wiring terminal 4V is loosened or broken; 3. 4V is damaged, please replace 4V.
47	Zero-crossing malfunction of outdoor unit	U9				During cooling operation, compressor will stop while indoor fan will operate; during heating, the complete unit will stop operation.	Replace outdoor control panel AP1
48	Frequency limiting (power)						
49	Compressor running						
50	The temperature for turning on the unit is reached						
51	Frequency limiting (module temperature)						

NO.	Malfunction Name	Display Method of Indoor Unit				A/C status	Possible Causes
		Dual-8 Code Display	Indicator Display (during blinking, ON 0.5s and OFF 0.5s)				
			Operation Indicator	Cool Indicator	Heating Indicator		
52	Normal communication						
53	Defrosting		OFF 3S and blink once (during blinking, ON 10s and OFF 0.5s)			Defrosting will occur in heating mode. Compressor will operate while indoor fan will stop operation.	Its the normal state
54	Malfunction of zero-cross detection circuit	U8				The complete unit stops	1.Power supply is abnormal; 2.Detection circuit of indoor control mainboard is abnormal.
55	PFC protection	HC				During cooling and drying operation, compressor will stopwhile indoor fan will operate;During heating operation, the complete unit will stop operation.	Replace outdoor control panel AP1 or Reactor

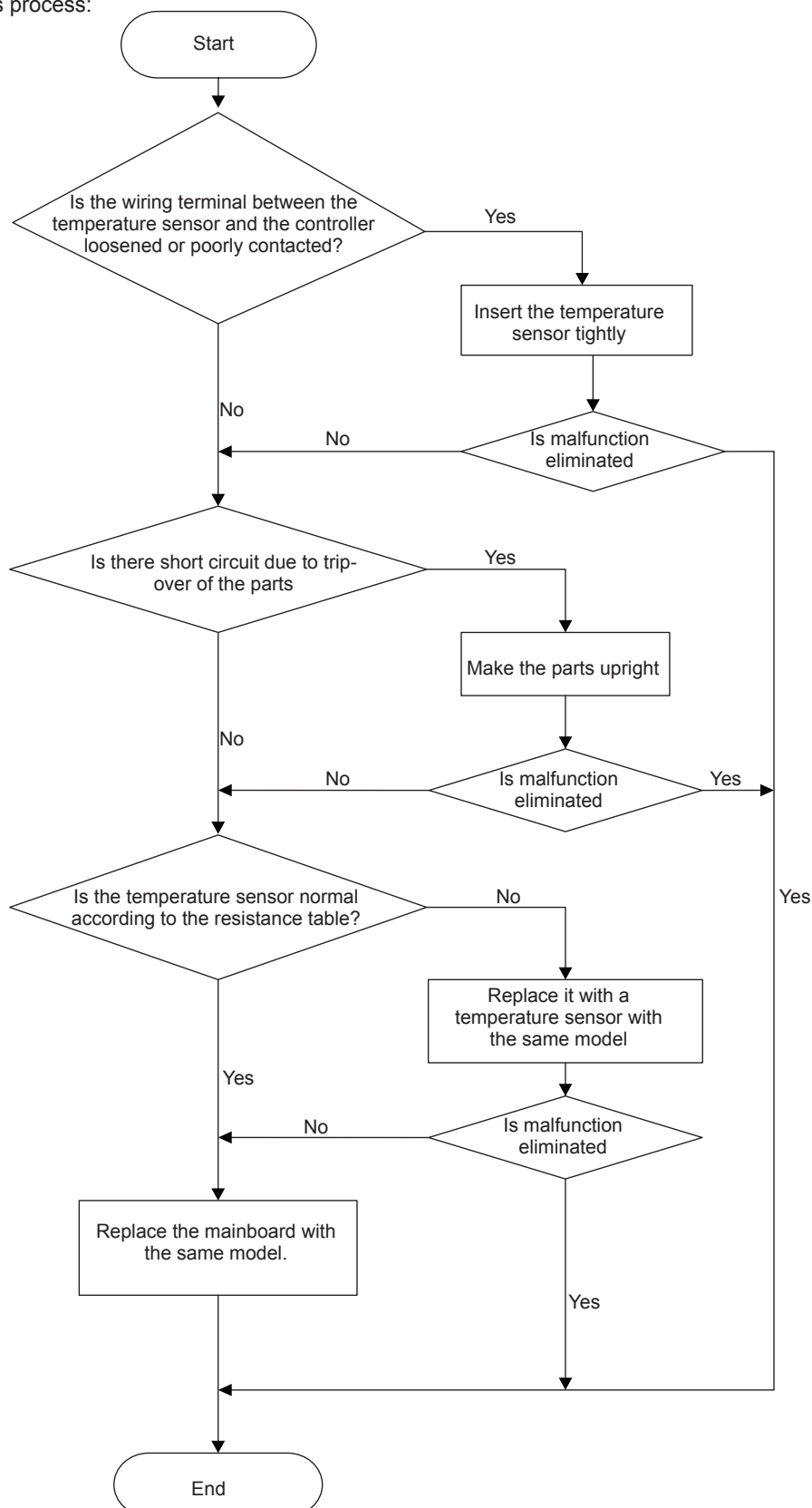
9.2 Procedure of Troubleshooting

1. Malfunction of Temperature Sensor F1, F2

Main detection points:

- Is the wiring terminal between the temperature sensor and the controller loosened or poorly contacted?
- Is there short circuit due to trip-over of the parts?
- Is the temperature sensor broken?
- Is mainboard broken?

Malfunction diagnosis process:

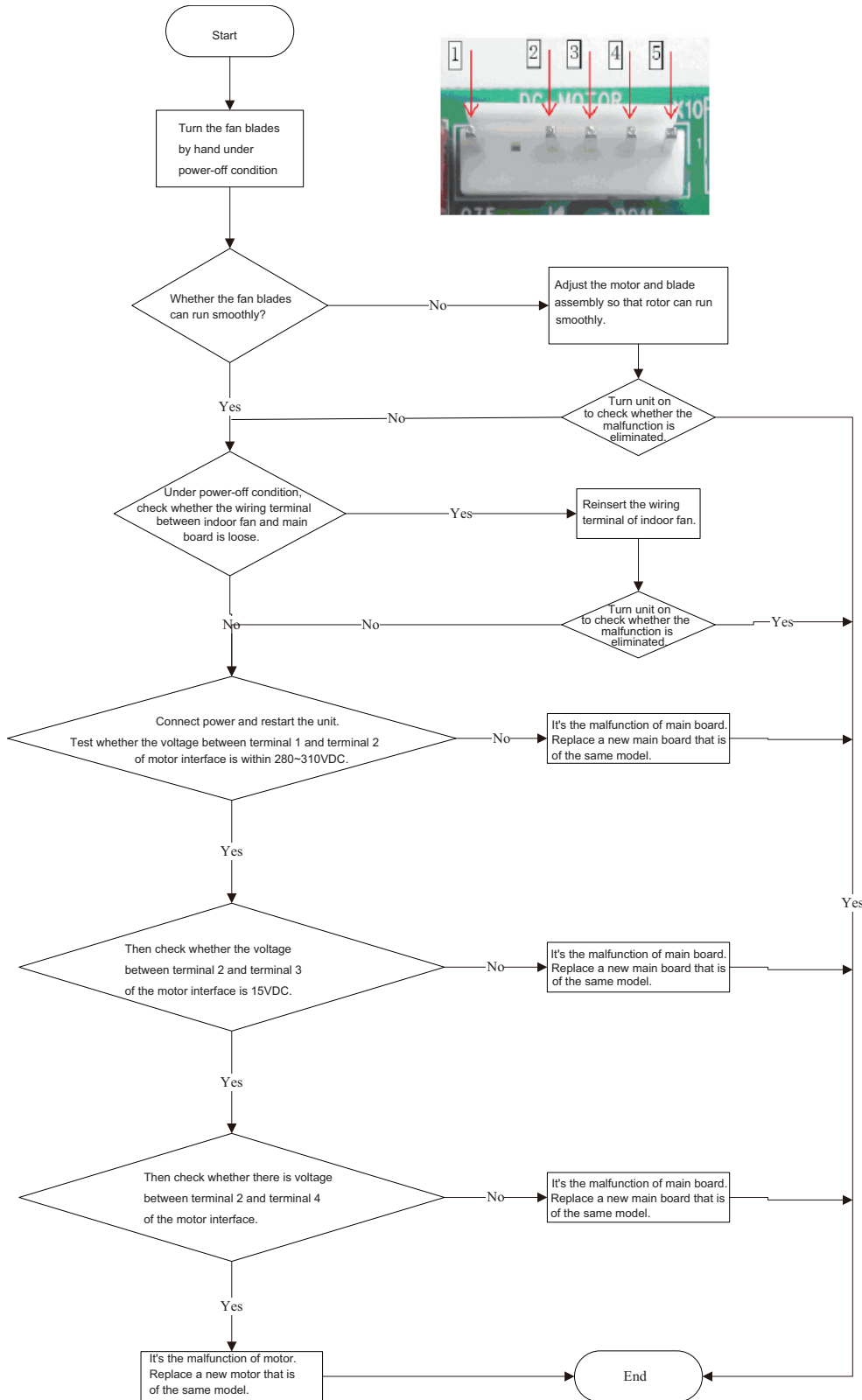


2. Malfunction of Blocked Protection of IDU Fan Motor H6

Main detection points:

- Smoothly is the control terminal of PG motor connected tightly?
- Smoothly is the feedback interface of PG motor connected tightly?
- The fan motor can't operate?
- The motor is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

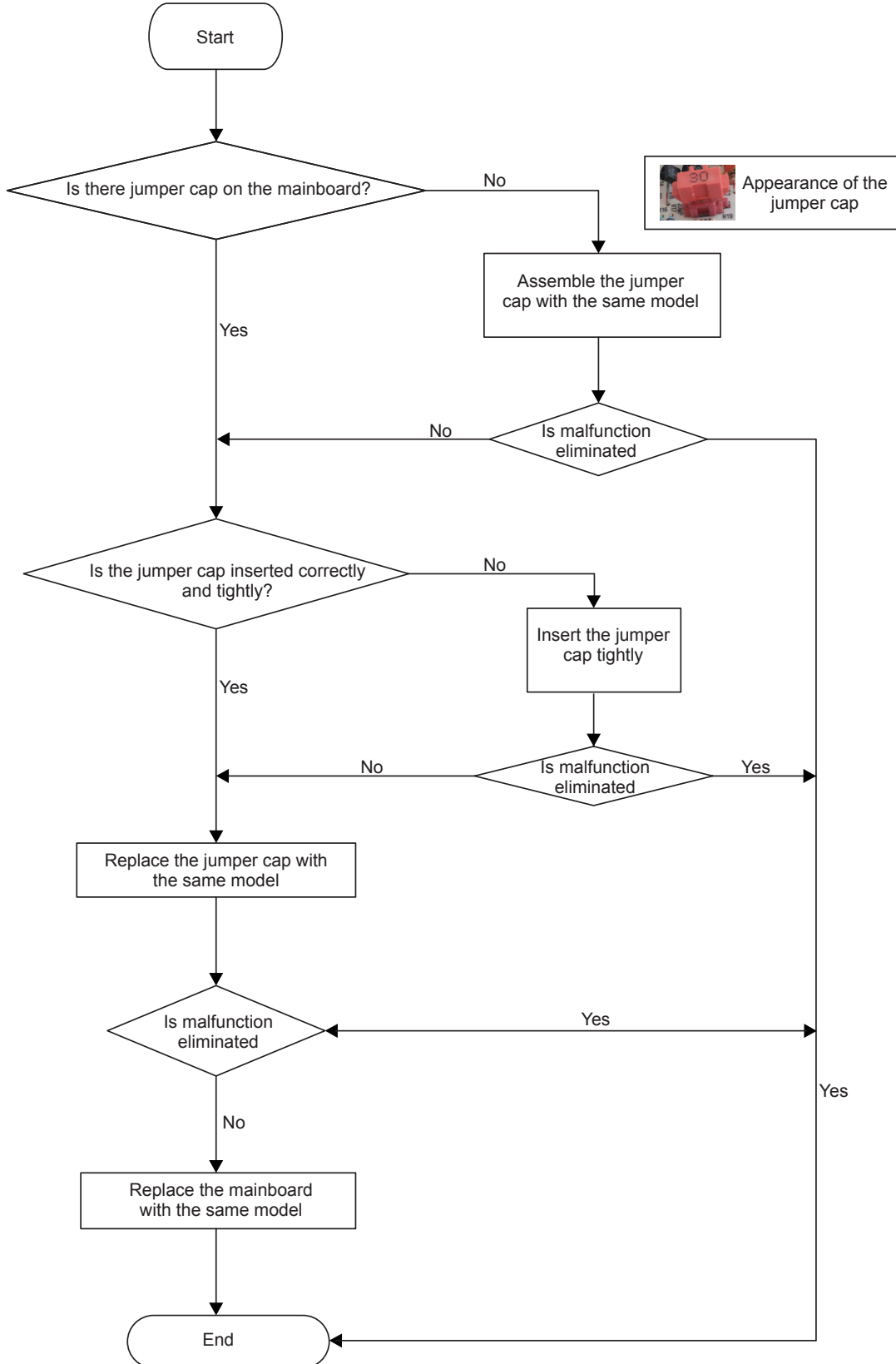


3. Malfunction of Protection of Jumper Cap C5

Main detection points:

- Is there jumper cap on the mainboard?
- Is the jumper cap inserted correctly and tightly?
- The jumper is broken?
- The motor is broken?
- Detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:

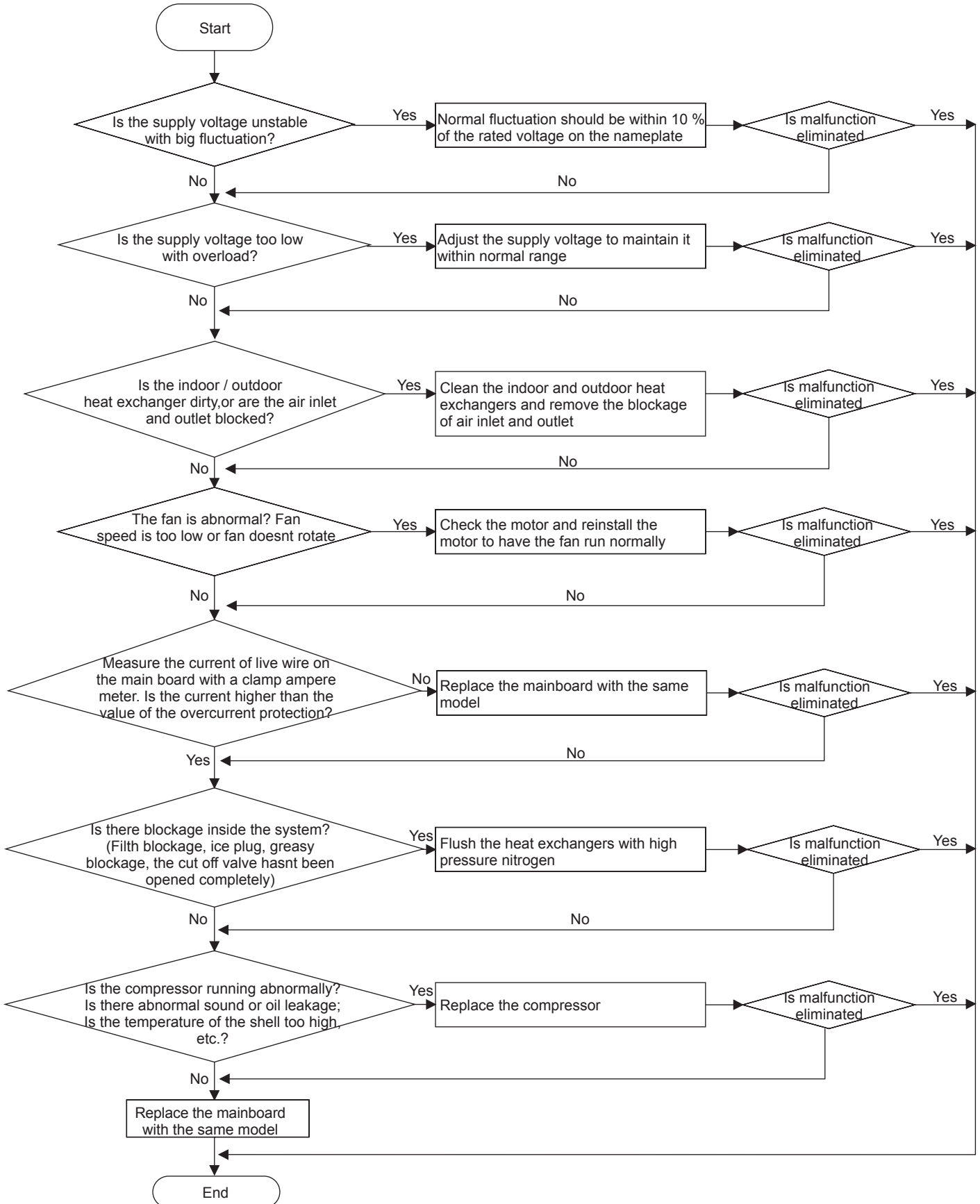


4. Malfunction of Overcurrent Protection E5

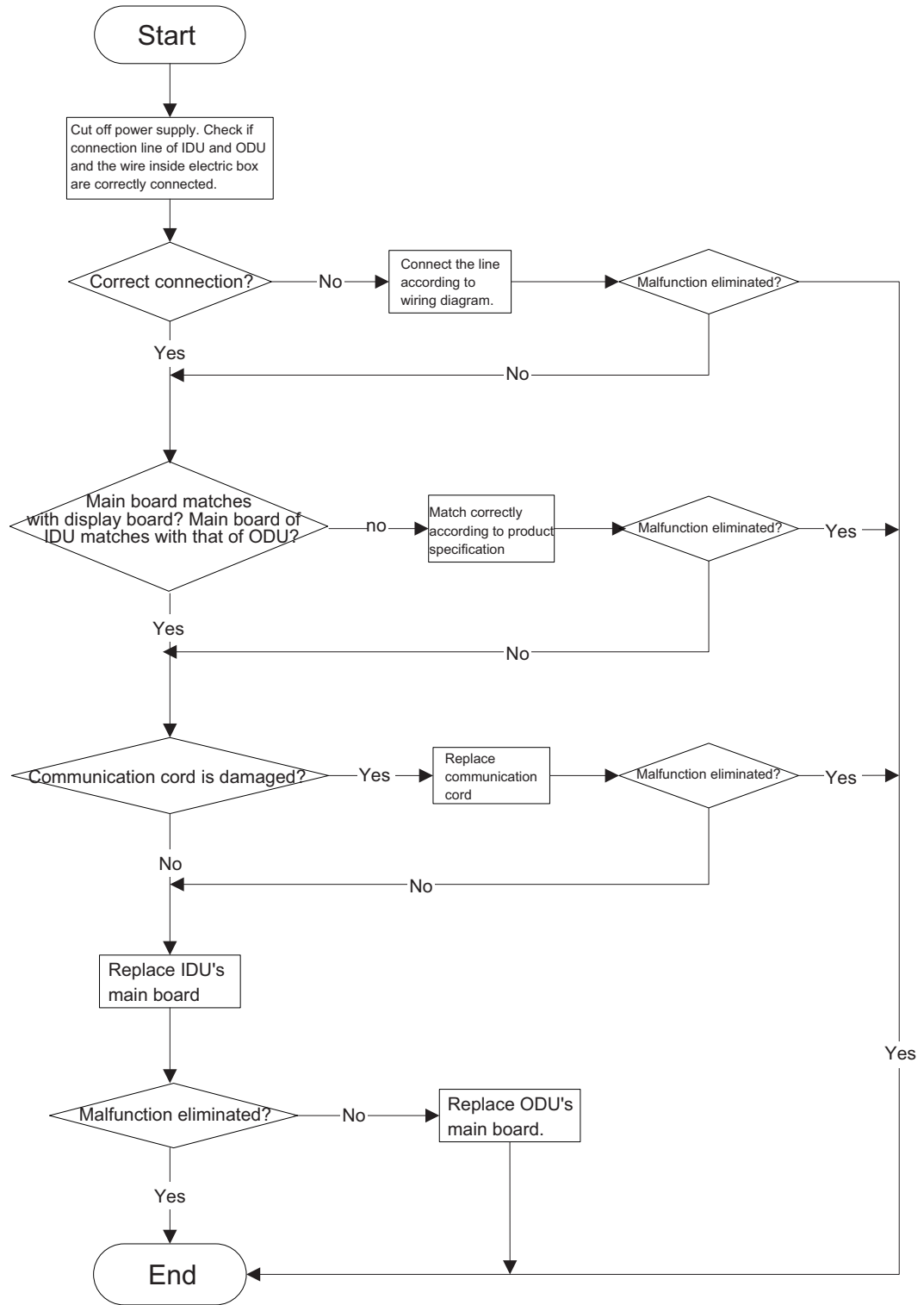
Main detection points:

- Is the supply voltage unstable with big fluctuation?
- Is the supply voltage too low with overload?
- Hardware trouble?

Malfunction diagnosis process:



5. Communication Malfunction E6

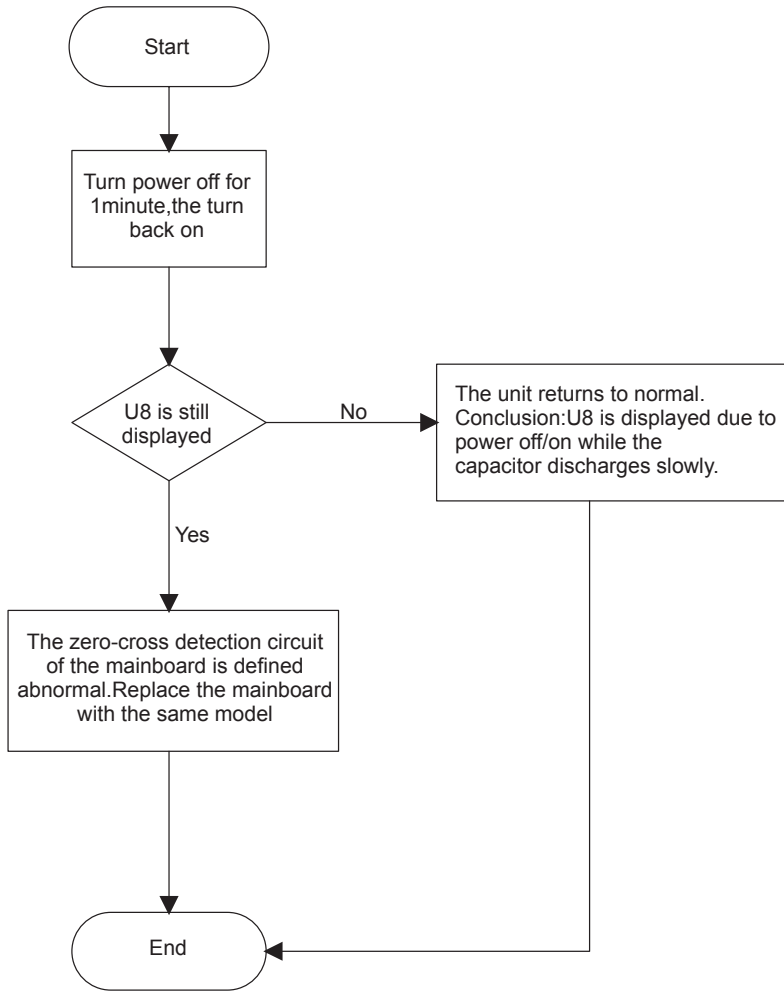


6. Malfunction of Zero-crossing Inspection Circuit Malfunction of the IDU Fan Motor U8

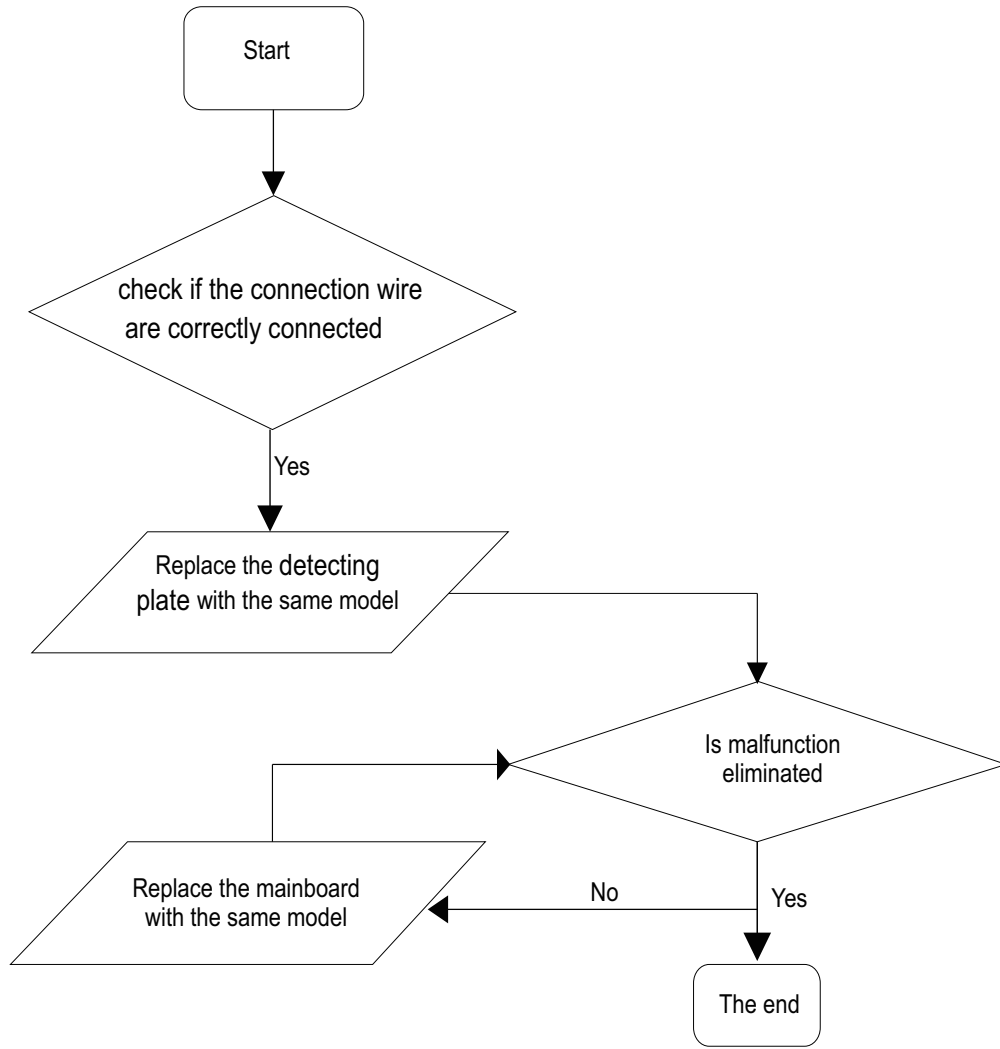
Main detection points:

- Instant energization after de-energization while the capacitor discharges slowly?
- The zero-cross detection circuit of the mainboard is defined abnormal?

Malfunction diagnosis process:



7. Malfunction of detecting plate(WIFI) JF

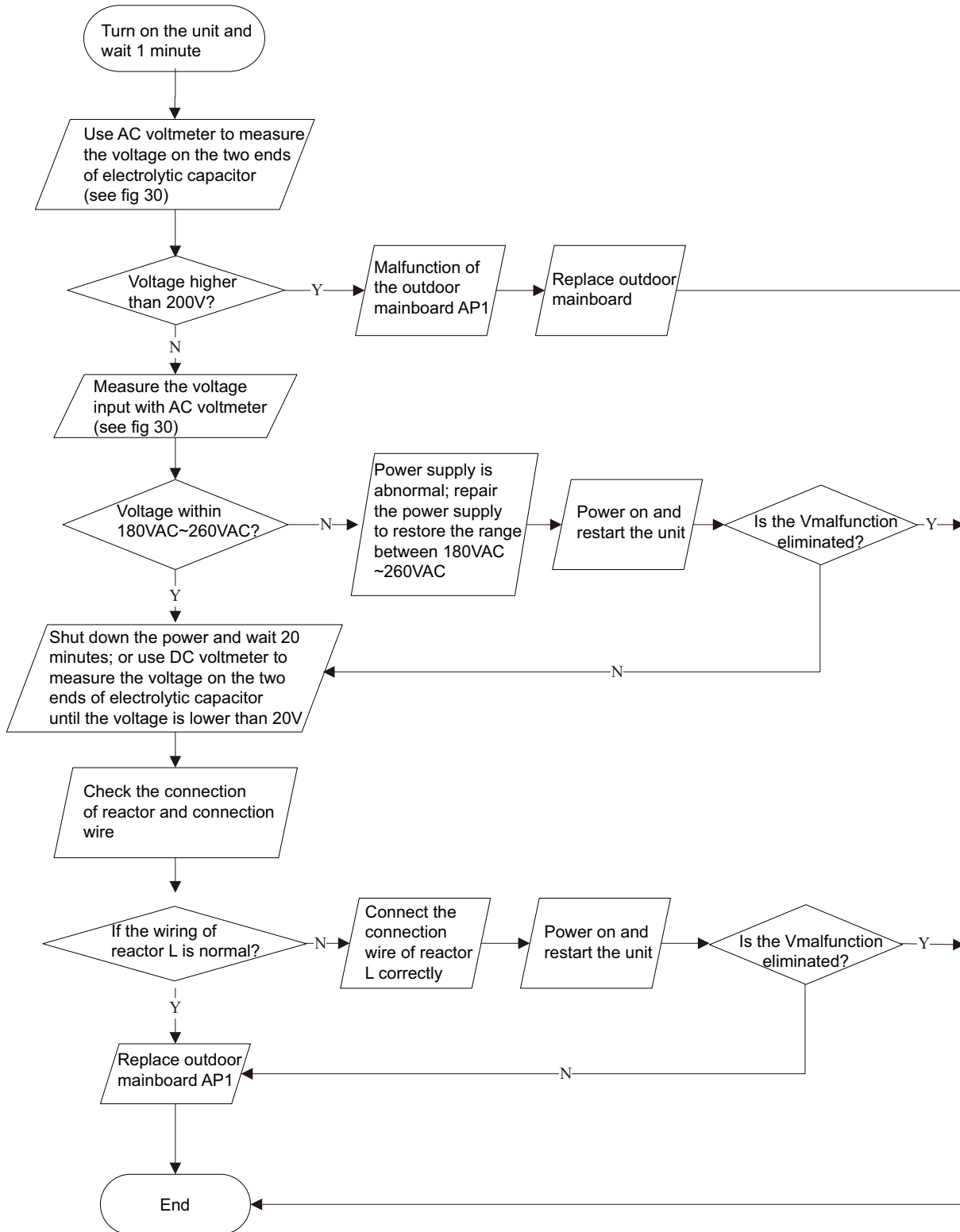


Outdoor Unit

1. Capacity charging malfunction (outdoor unit malfunction) (AP1 below means control board of outdoor unit)

Main detection points:

- Detect if the voltage of L and N terminal of XT wiring board is between 210VAC-240VAC by alternating voltage meter;
- Is reactor (L) well connected? Is connection wire loosened or pulled out? Is reactor (L) damaged?

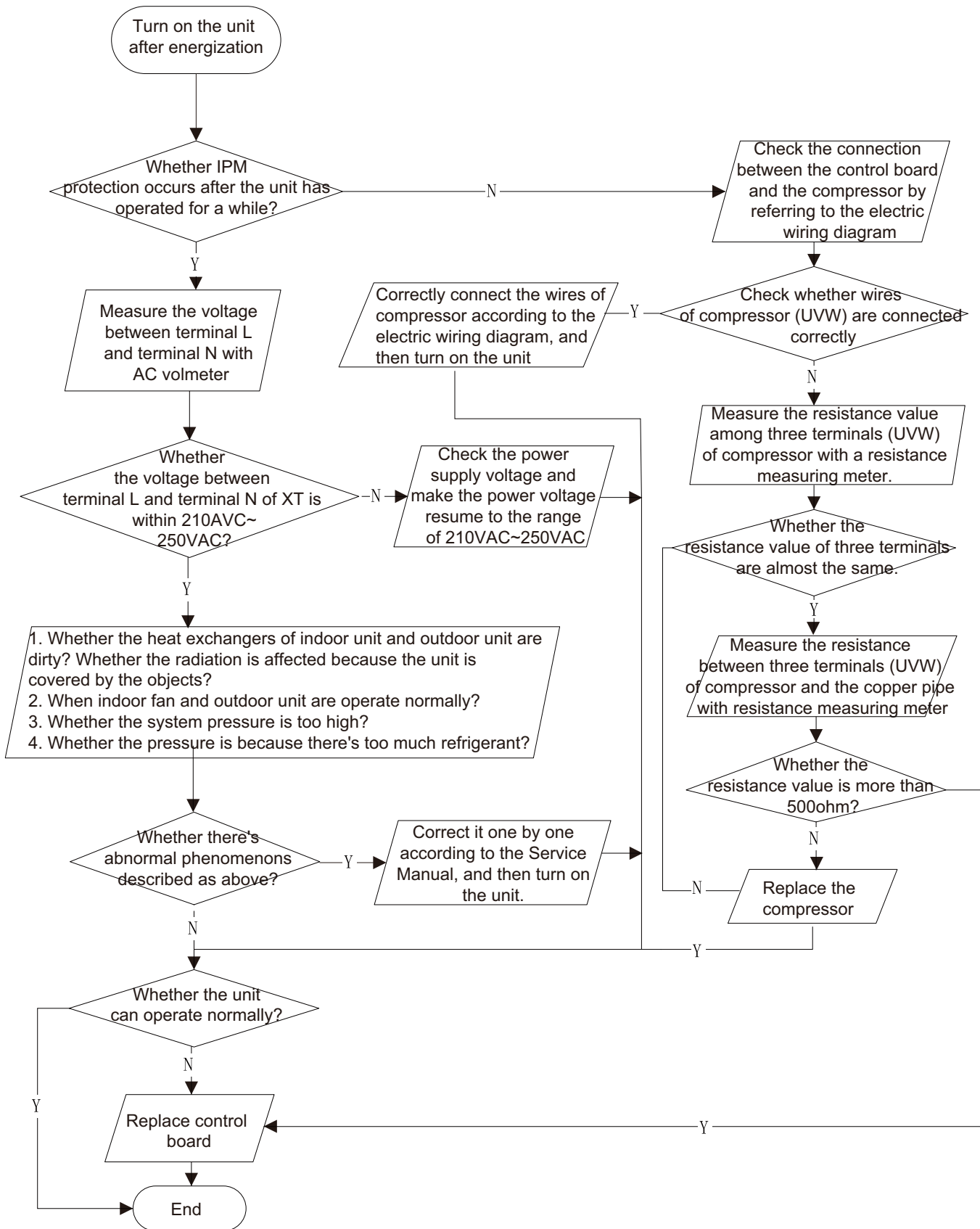


2. IPM protection, phase current overcurrent (the control board as below indicates the control board of outdoor unit) H5/P5

Mainly detect:

- (1) Compressor COMP terminal (2) voltage of power supply (3) compressor
- (4) Refrigerant-charging volume (5) air outlet and air inlet of outdoor/indoor unit

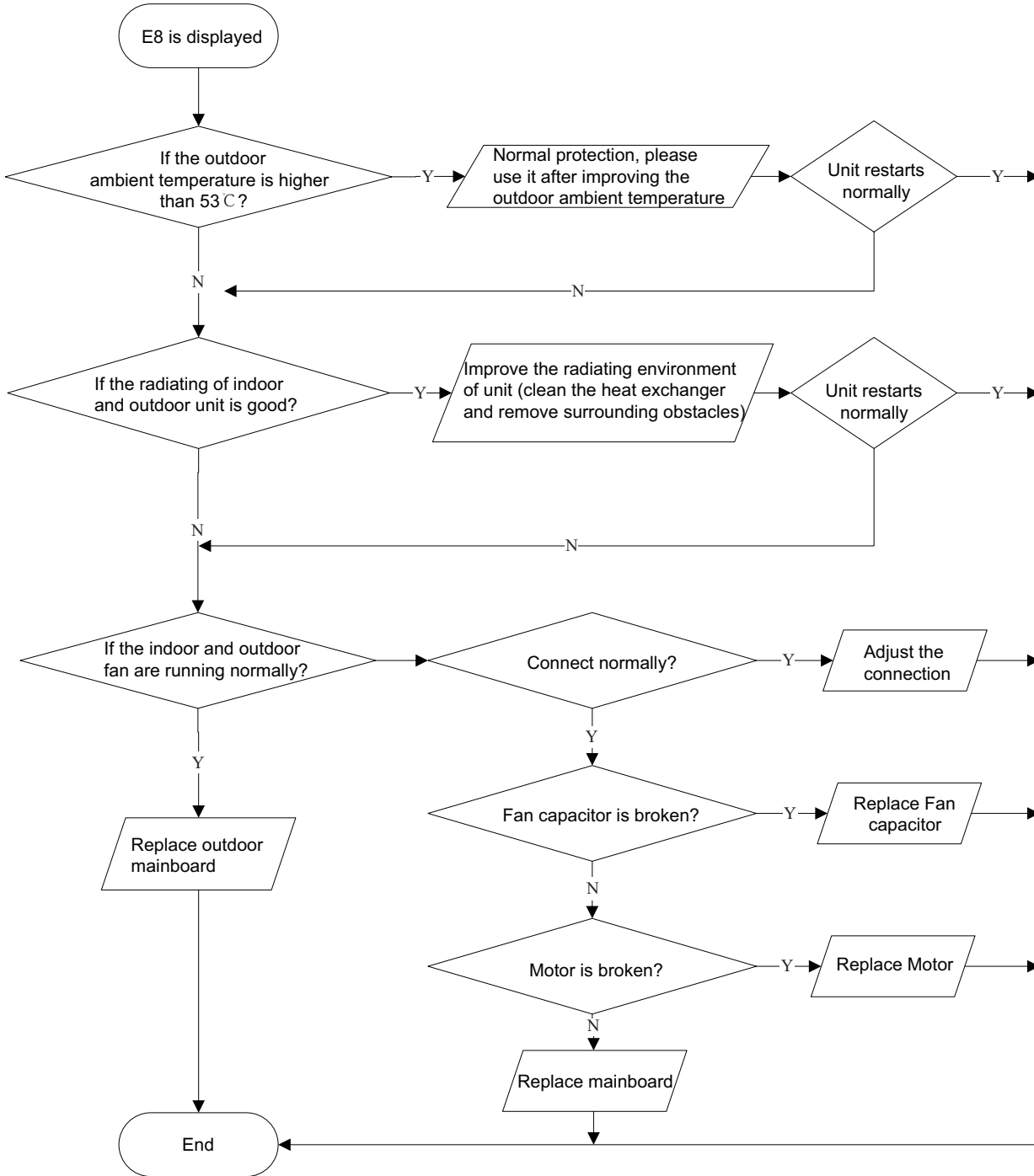
Troubleshooting:



3. High temperature and overload protection (E8)(AP1 below means control board of outdoor unit)

Main detection points:

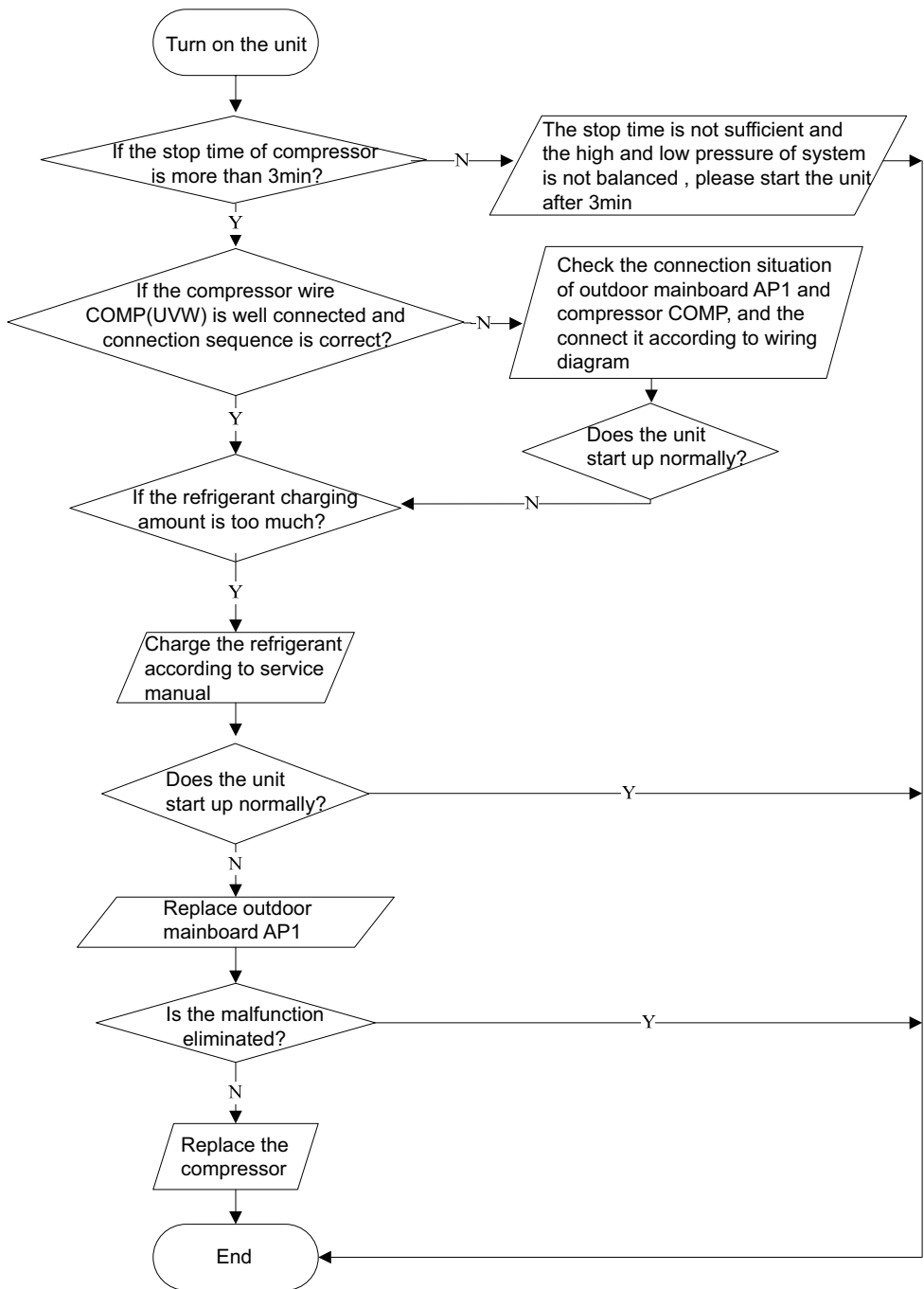
- If the outdoor ambient temperature is in normal range;
- If the indoor and outdoor fan are running normally;
- If the radiating environment of indoor and outdoor unit is good.



4. Start-up failure (LC) (AP1 below means control board of outdoor unit)

Main detection points:

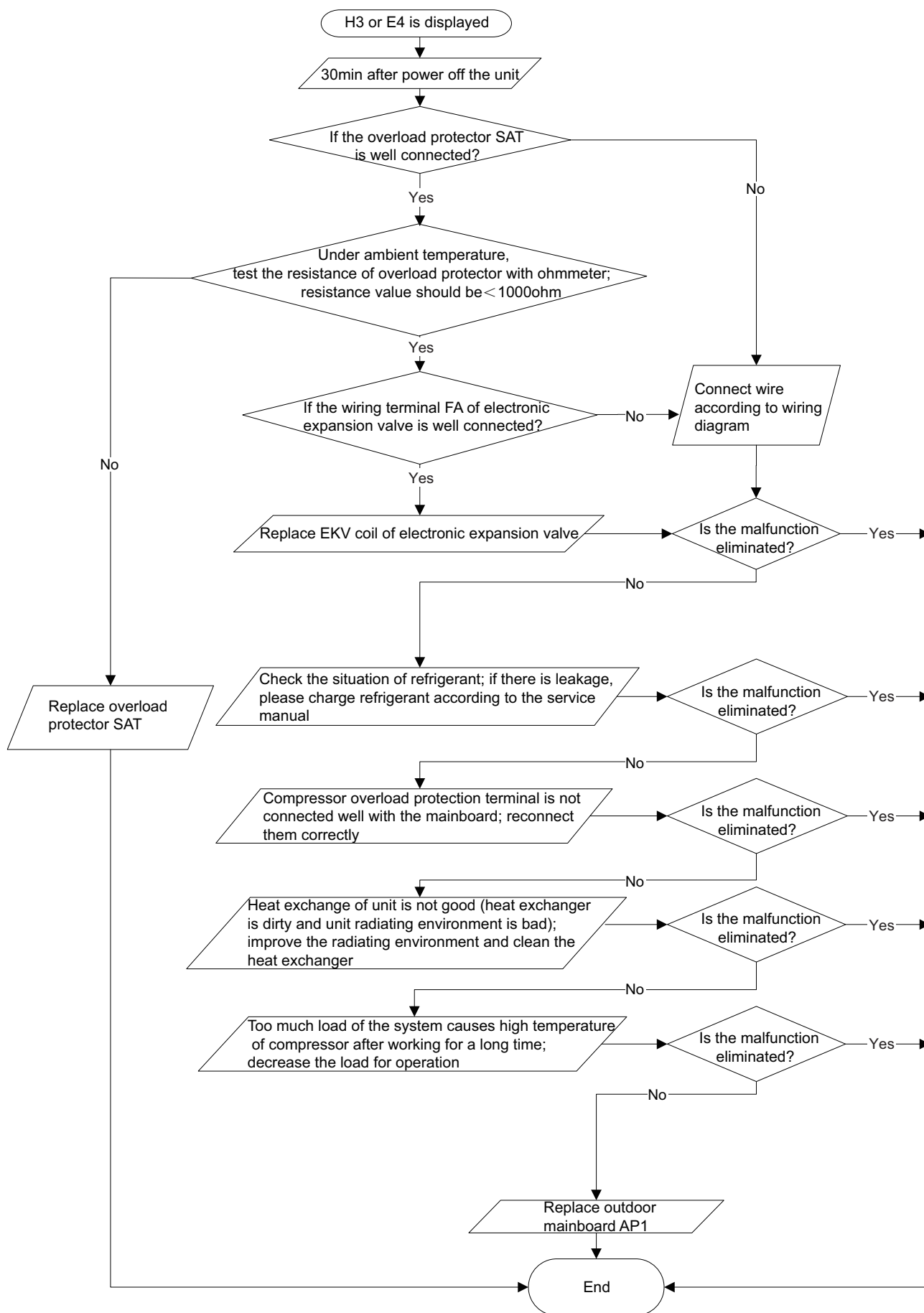
- If the compressor wiring is correct?
- If the stop time of compressor is sufficient?
- If the compressor is damaged?
- If the refrigerant charging amount is too much?



5. Overload and high discharge temperature malfunction

Main detection points:

- If the electronic expansion valve is connected well? Is the electronic expansion valve damaged?
- If the refrigerant is leaked?
- The compressor overload protection terminal is not connected well with the mainboard?
- If the overload protector is damaged?
- Heat exchange of unit is not good? (heat exchanger is dirty and unit radiating environment is bad)
- Too much load of the system causes high temperature of compressor after working for a long time?
- Malfunction of discharge temperature sensor?

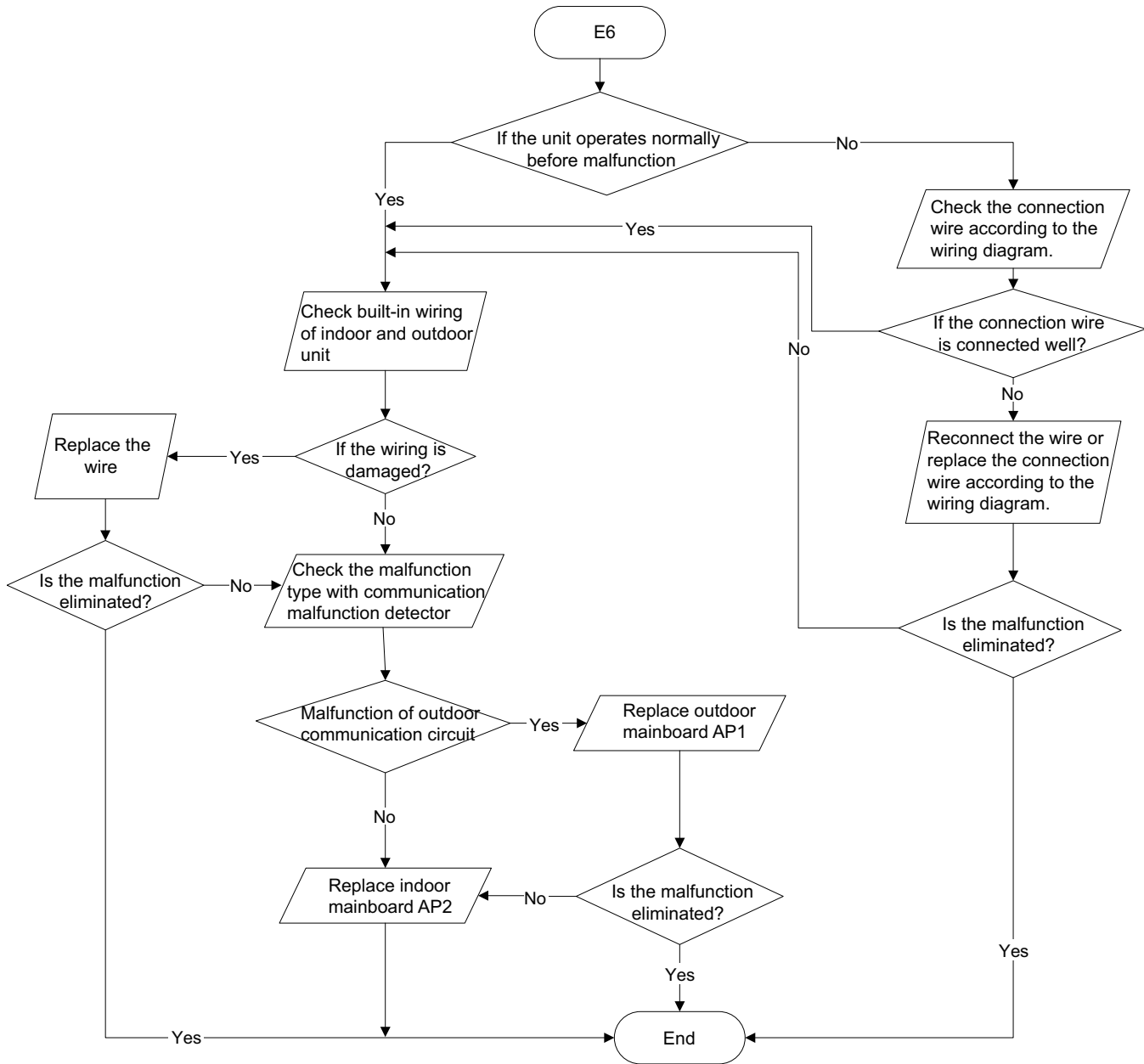


6. Communication malfunction (E6)

Main detection points:

- Check if the connection wire and the built-in wiring of indoor and outdoor unit are connected well and without damage;
- If the communication circuit of indoor mainboard is damaged? If the communication circuit of outdoor mainboard (AP1) is damaged?

Malfunction diagnosis process:



9.3 Maintenance Method for Normal Malfunction

1. Air Conditioner Cant be Started Up

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
No power supply, or poor connection for power plug	After energization, operation indicator isnt bright and the buzzer cant give out sound	Confirm whether its due to power failure. If yes, wait for power recovery. If not, check power supply circuit and make sure the power plug is connected well.
Wrong wire connection between indoor unit and outdoor unit, or poor connection for wiring terminals	Under normal power supply circumstances, operation indicator isnt bright after energization	Check the circuit according to circuit diagram and connect wires correctly. Make sure all wiring terminals are connected firmly
Electric leakage for air conditioner	After energization, room circuit breaker trips off at once	Make sure the air conditioner is grounded reliably Make sure wires of air conditioner is connected correctly Check the wiring inside air conditioner. Check whether the insulation layer of power cord is damaged; if yes, place the power cord.
Model selection for air switch is improper	After energization, air switch trips off	Select proper air switch
Malfunction of remote controller	After energization, operation indicator is bright, while no display on remote controller or buttons have no action.	Replace batteries for remote controller Repair or replace remote controller

2. Poor Cooling (Heating) for Air Conditioner

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Set temperature is improper	Observe the set temperature on remote controller	Adjust the set temperature
Rotation speed of the IDU fan motor is set too low	Small wind blow	Set the fan speed at high or medium
Filter of indoor unit is blocked	Check the filter to see its blocked	Clean the filter
Installation position for indoor unit and outdoor unit is improper	Check whether the installation position is proper according to installation requirement for air conditioner	Adjust the installation position, and install the rainproof and sunproof for outdoor unit
Refrigerant is leaking	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Units pressure is much lower than regulated range	Find out the leakage causes and deal with it. Add refrigerant.
Malfunction of 4-way valve	Blow cold wind during heating	Replace the 4-way valve
Malfunction of capillary	Discharged air temperature during cooling is higher than normal discharged wind temperature; Discharged air temperature during heating is lower than normal discharged wind temperature; Unit pressure is much lower than regulated range. If refrigerant isnt leaking, part of capillary is blocked	Replace the capillary
Flow volume of valve is insufficient	The pressure of valves is much lower than that stated in the specification	Open the valve completely
Malfunction of horizontal louver	Horizontal louver cant swing	Refer to point 3 of maintenance method for details
Malfunction of the IDU fan motor	The IDU fan motor cant operate	Refer to troubleshooting for H6 for maintenance method in details
Malfunction of the ODU fan motor	The ODU fan motor cant operate	Refer to point 4 of maintenance method for details
Malfunction of compressor	Compressor cant operate	Refer to point 5 of maintenance method for details

3. Horizontal Louver Cant Swing

Possible Causes	Discriminating Method (Air conditioner Status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Stepping motor is damaged	Stepping motor cant operate	Repair or replace stepping motor
Main board is damaged	Others are all normal, while horizontal louver cant operate	Replace the main board with the same model

4. ODU Fan Motor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of the ODU fan motor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	Replace the capacity of fan
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Motor of outdoor unit is damaged	When unit is on, cooling/heating performance is bad and ODU compressor generates a lot of noise and heat.	Change compressor oil and refrigerant. If no better, replace the compressor with a new one

5. Compressor Cant Operate

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Wrong wire connection, or poor connection	Check the wiring status according to circuit diagram	Connect wires according to wiring diagram to make sure all wiring terminals are connected firmly
Capacity of compressor is damaged	Measure the capacity of fan capacitor with an universal meter and find that the capacity is out of the deviation range indicated on the nameplate of fan capacitor.	Replace the compressor capacitor
Power voltage is a little low or high	Use universal meter to measure the power supply voltage. The voltage is a little high or low	Suggest to equip with voltage regulator
Coil of compressor is burnt out	Use universal meter to measure the resistance between compressor terminals and its 0	Repair or replace compressor
Cylinder of compressor is blocked	Compressor cant operate	Repair or replace compressor

6. Air Conditioner is Leaking

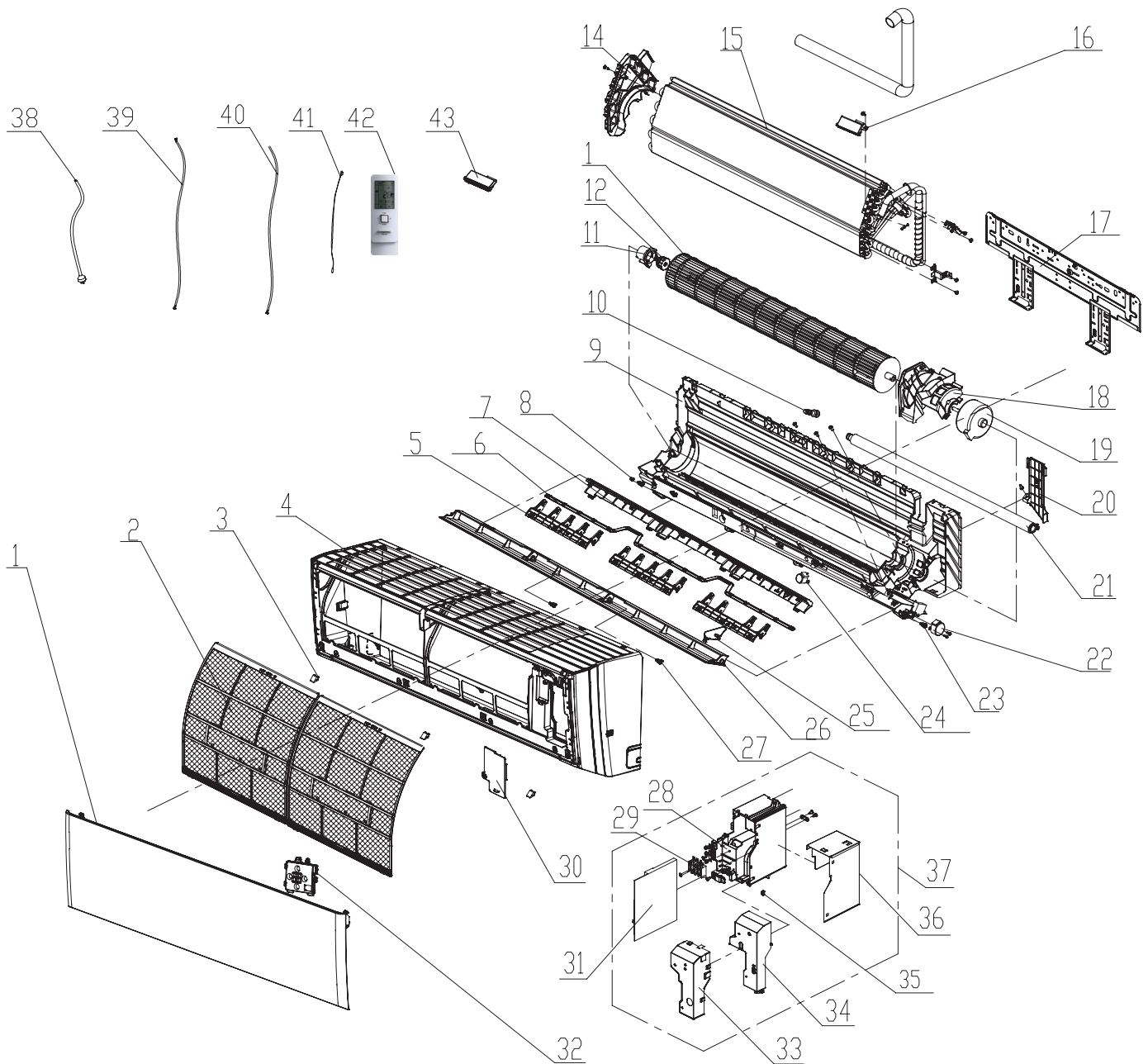
Possible causes	Discriminating method (air conditioner status)	Troubleshooting
Drain pipe is blocked	Water leaking from indoor unit	Eliminate the foreign objects inside the drain pipe
Drain pipe is broken	Water leaking from drain pipe	Replace drain pipe
Wrapping is not tight	Water leaking from the pipe connection place of indoor unit	Wrap it again and bundle it tightly

7. Abnormal Sound and Vibration

Possible causes	Discriminating method (air conditioner status)	Troubleshooting
When turn on or turn off the unit, the panel and other parts will expand and theres abnormal sound	Theres the sound of "PAPA"	Normal phenomenon. Abnormal sound will disappear after a few minutes.
When turn on or turn off the unit, theres abnormal sound due to flow of refrigerant inside air conditioner	Water-running sound can be heard	Normal phenomenon. Abnormal sound will disappear after a few minutes.
Foreign objects inside the indoor unit or therere parts touching together inside the indoor unit	Theres abnormal sound fro indoor unit	Remove foreign objects. Adjust all parts position of indoor unit, tighten screws and stick damping plaster between connected parts
Foreign objects inside the outdoor unit or therere parts touching together inside the outdoor unit	Theres abnormal sound fro outdoor unit	Remove foreign objects. Adjust all parts position of outdoor unit, tighten screws and stick damping plaster between connected parts
Short circuit inside the magnetic coil	During heating, the way valve has abnormal electromagnetic sound	Replace magnetic coil
Abnormal shake of compressor	Outdoor unit gives out abnormal sound	Adjust the support foot mat of compressor, tighten the bolts
Abnormal sound inside the compressor	Abnormal sound inside the compressor	If add too much refrigerant during maintenance, please reduce refrigerant properly. Replace compressor for other circumstances.

10. Exploded View and Parts List

10.1 Indoor Unit

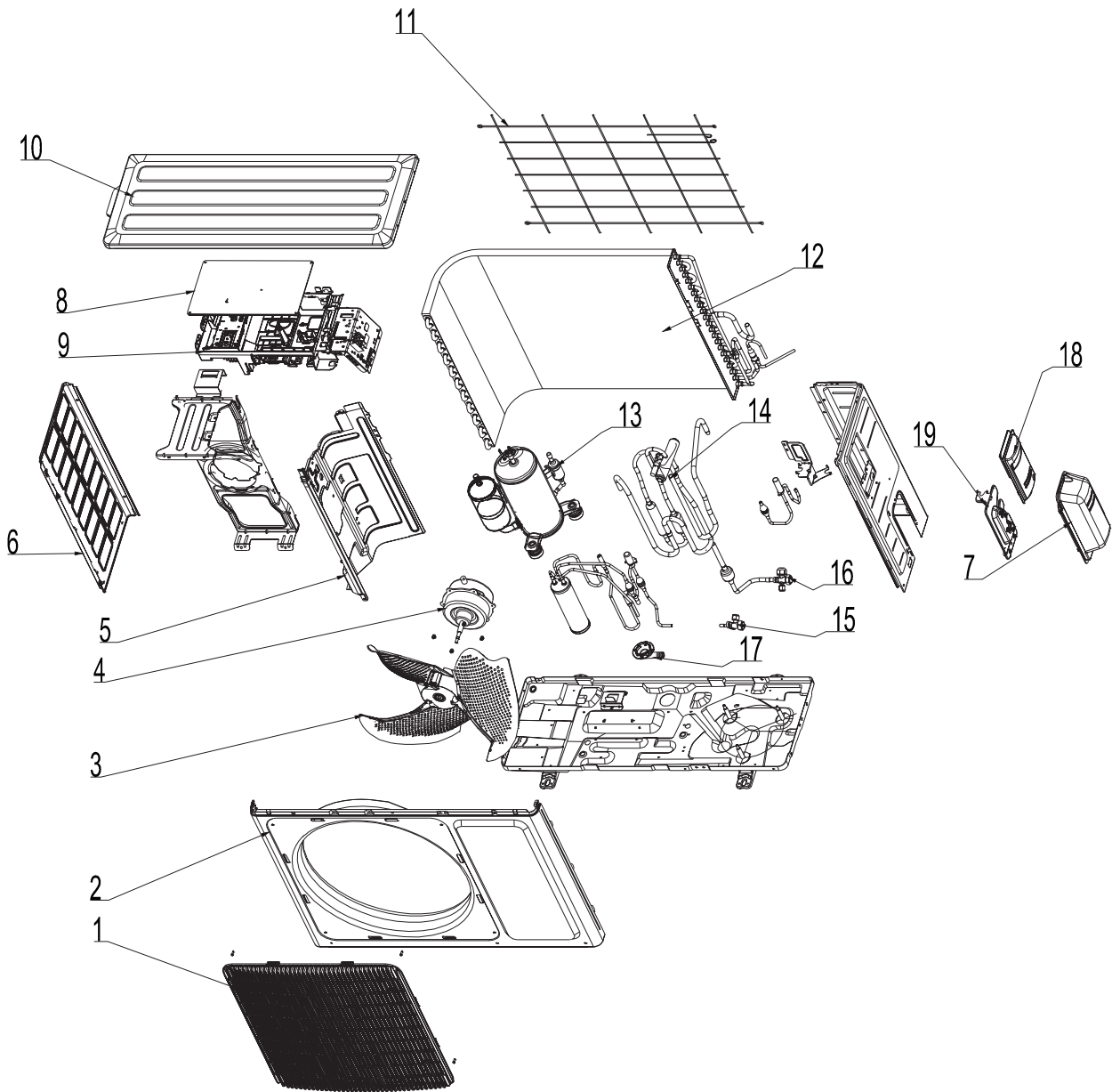


The component picture is only for reference; please refer to the actual product.

No.	Description	Part Code		Qty
		GWH12YD-S6DBA2A/I	GWH12YD-S6DBA1A/I	
	Product Code	CB466N00204	CB437N03001	
1	Front Panel Assy	20000300057	200003000050	1
2	Filter Sub-Assy	1112208906	1112208906	2
3	Screw Cover	2425201726	2425201726	3
4	Front Case Assy	00000200060	00000200060	1
5	Air Louver(Manual)	10512733	10512733	2
6	Flail(Gray)	10512731	10512731	1
7	Helicoid Tongue	26112512	26112512	1
8	Left Axile Bush	10512037	10512037	1
9	Rear Case assy	00000100177	00000100177	1
10	Rubber Plug (Water Tray)	76712012	76712012	1
11	Ring of Bearing	26152025	26152025	1
12	O-Gasket sub-assy of Bearing	76512051	76512051	1
13	Cross Flow Fan	10352060	10352060	1
14	Evaporator Support	24212177	24212177	1
15	Evaporator Assy	01100100047201	01100100047201	1
16	Cold Plasma Generator	1114001602	1114001602	1
17	Wall Mounting Frame	01362026	01362026	1
18	Motor Press Plate	26112511	26112511	1
19	Fan Motor	15012136	15012136	1
20	Connecting pipe clamp	2611218801	2611218801	1
21	Drainage Hose	05230014	05230014	1
22	Stepping Motor	1521240212	1521240212	1
23	Crank	73012005	73012005	1
24	Stepping Motor	1521210704	1521210704	1
25	Air Louver	10512735	10512735	1
26	Guide Louver	10512501	10512501	1
27	Axile Bush	10542036	10542036	2
28	Electric Box	2011221102	2011221102	1
29	Terminal Board	42011233	42011233	1
30	Electric Box Cover2	20112210	20112210	1
31	Main Board	300002000858	300002000858	1
32	Display Board	300001000095	30565260	1
33	Shield cover of Electric Box	01592176	01592176	1
34	Electric Box Cover	20112209	20112209	1
35	Jumper	4202021911	4202021911	1
36	Lower Shield of Electric Box	01592139	01592139	1
37	Electric Box Assy	100002004024	100002060972	1
38	Power Cord	/	/	/
39	Connecting Cable	4002052317	4002052317	0
40	Connecting Cable	/	/	/
41	Temperature Sensor	3900031302	3900031302	1
42	Remote Controller	305001000139	305001000139	1
43	Detecting plate(WIFI)	30110144	30110144	1

Above data is subject to change without notice.

10.2 Outdoor Unit



The component picture is only for reference; please refer to the actual product.

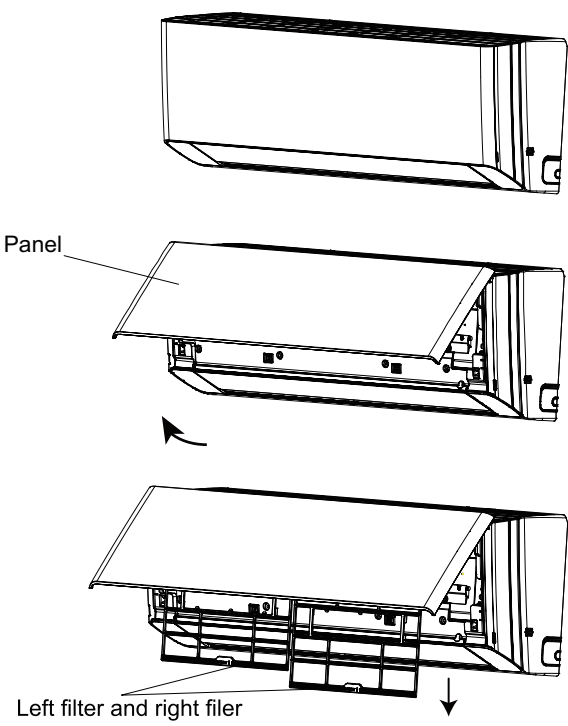
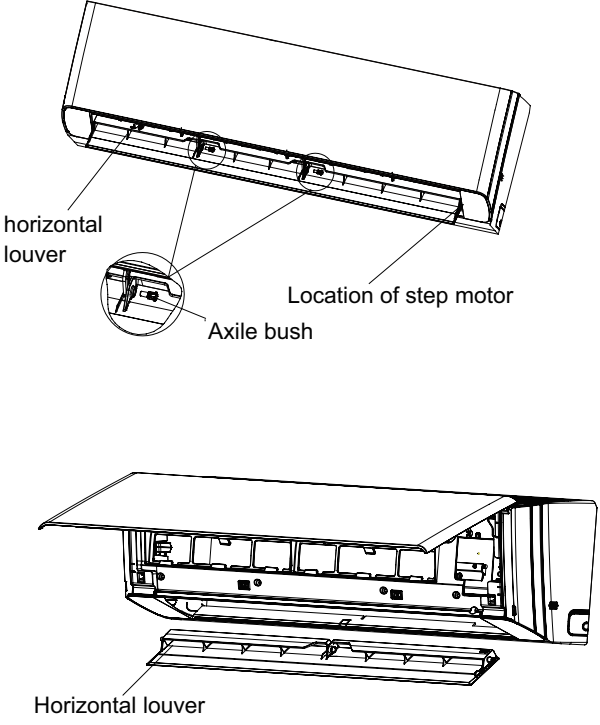
No.	Description	Part Code	Qty
		GWH12YD-S6DBA2A/O	
		Product Code	
		CB466W00200	
1	Front Grill	22413046	1
2	Cabinet	01433034P	1
3	Axial Flow Fan	10333011	/
4	Brushless DC Motor	1501308511	1
5	Clapboard Sub-Assy	01235094	1
6	Left Side Plate	01303169P	1
7	Valve Cover	22243005	1
8	Main Board	300027000056	1
9	Electric Box Assy	100002000997	2
10	Coping	01253034P	1
11	Rear Grill	01475022	1
12	Condenser Assy	011002000422	1
13	Compressor and Fittings	00900100022901	1
14	4-Way Valve Assy	030152000214	1
15	Cut off Valve	07130239	1
16	Cut off Valve	071302391	1
17	Drainage Joint	26113009	1
18	Big Handle	2623343106	1
19	Valve Support Sub-Assy	01710400005P	1

Above data is subject to change without notice.

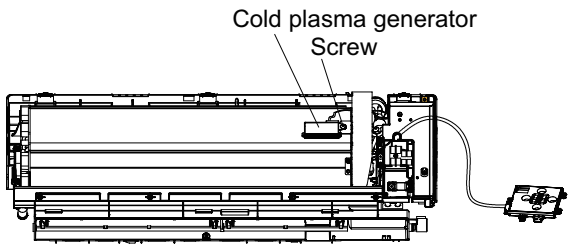
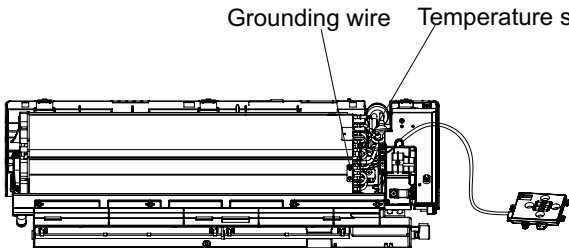
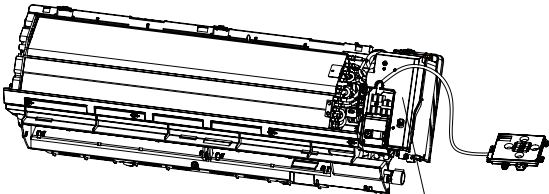
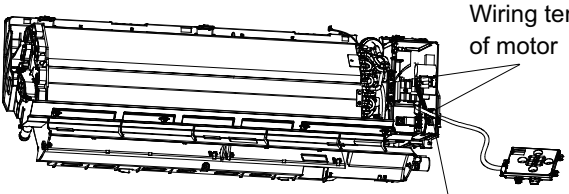
11. Removal Procedure

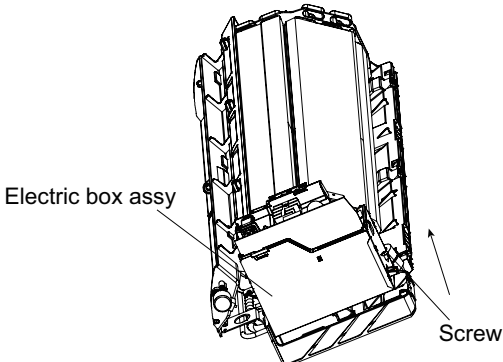
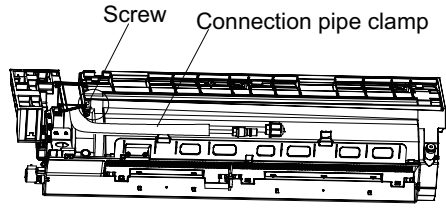
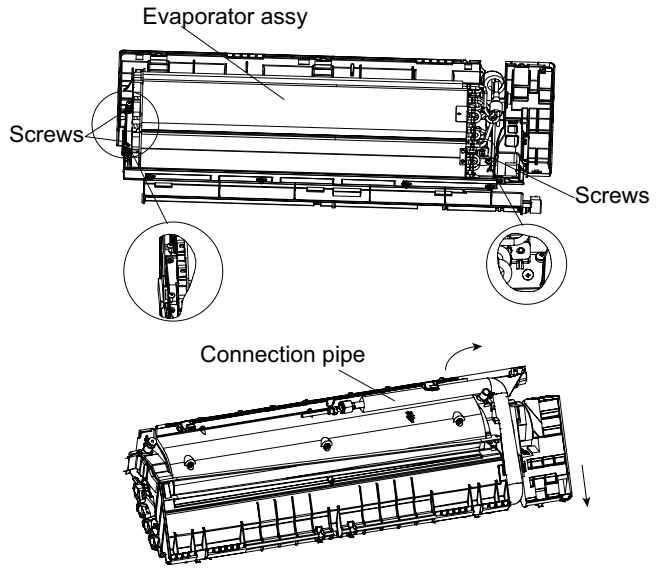
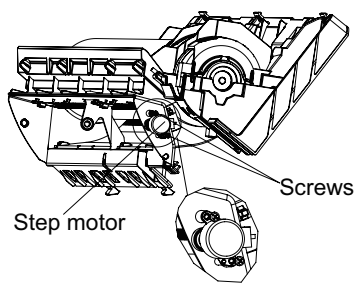
! Caution: discharge the refrigerant completely before removal.

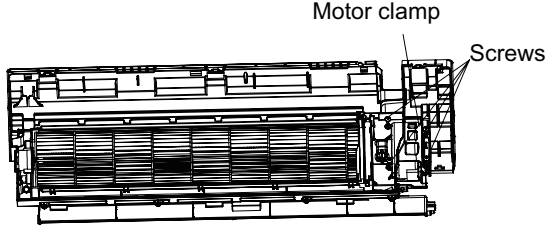
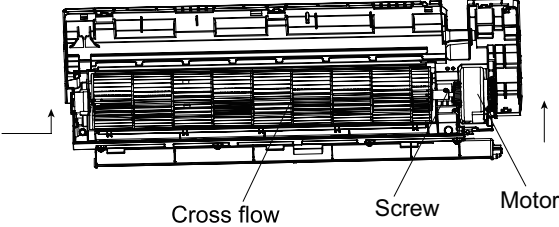
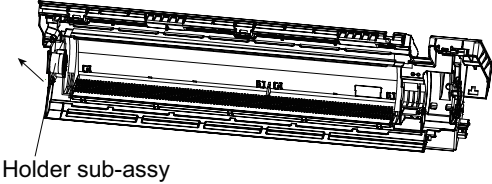
11.1 Removal Procedure of Indoor Unit

Step	Procedure
<p>1.Remove filter</p> <p>a. Open the panel.</p> <p>b. Loosen the clasp shown and then pull the left filter and right filter outwards to remove them.</p>	 <p>Panel</p> <p>Left filter and right filter</p>
<p>2.Remove horizontal louver</p> <p>Push out the axle bush on horizontal louver. Bend the horizontal louver with hand and then separate the horizontal louver from the crankshaft of step motor to remove it.</p>	 <p>horizontal louver</p> <p>Location of step motor</p> <p>Axile bush</p> <p>Horizontal louver</p>

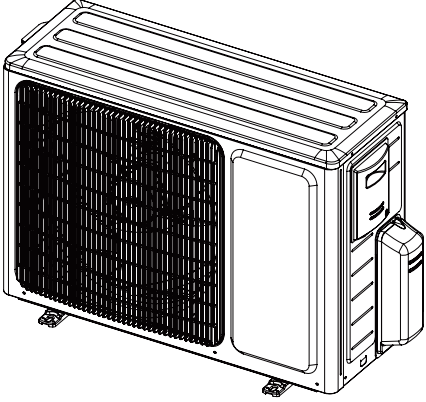
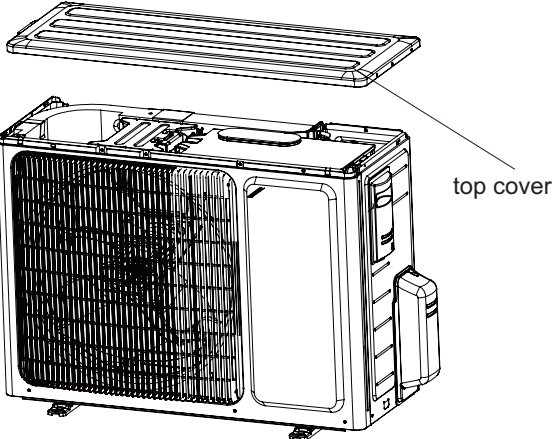
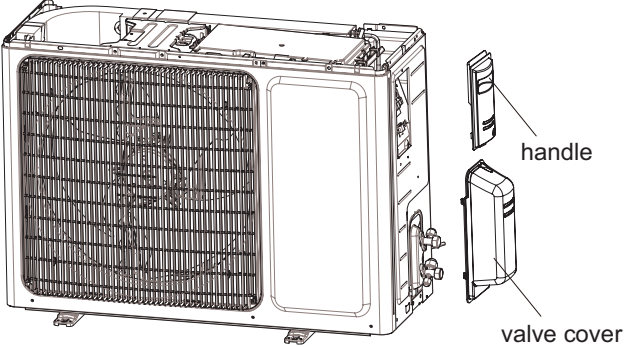
Step	Procedure
<p>3.Remove display and panel</p> <p>a. Screws that are locking the display board. Separate the display board from the front panel.</p> <p>b. Open the front panel; separate the panel rotation shaft from the groove fixing the front panel and then removes the front panel.</p>	<p>Panel</p> <p>Screws</p> <p>Display</p> <p>Panel rotation</p> <p>Groove</p>
<p>4.Remove electric box cover 2</p> <p>Remove the screws on the electric box cover to remove the electric box cover 2.</p>	<p>Electric box cover 2</p> <p>Screw</p>
<p>5.Remove front case sub-assy</p> <p>Remove the screws fixing front case. Loosen the clasps of front case Life the front case sub-assy upwards to remove it.</p>	<p>Screws</p> <p>Clasps</p> <p>Front case sub-assy</p>
<p>6. Remove vertical louver</p> <p>Loosen the connection clasps between vertical louver and bottom case to remove vertical louver.</p>	<p>Vertical louver</p> <p>Clasps</p>

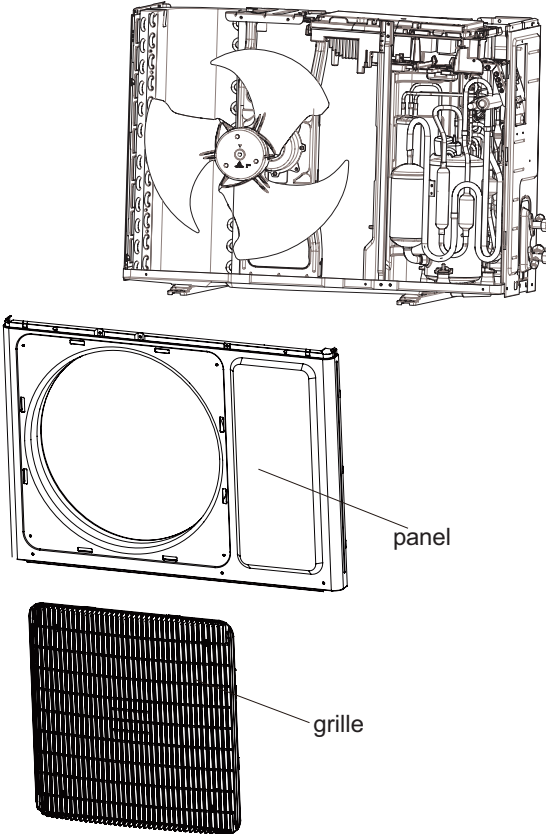
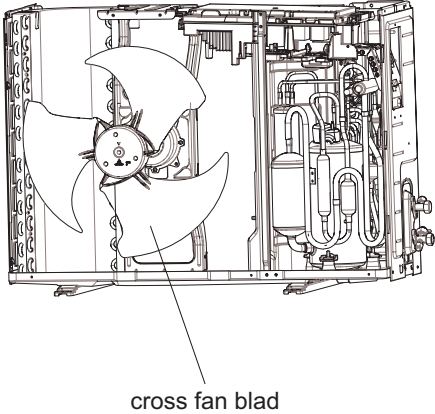
Step	Procedure
<p>7.Remove cold plasma generator</p>	<p>Screws that are locking the cold plasma generator. Separate the display board from the evaporator assy.</p>  <p>Cold plasma generator Screw</p>
<p>8.Remove temperature sensor and grounding wire</p>	<p>Cut off the tieline which binding the temperature sensor and grounding wire on the evaporator, and then pull out the indoor tube temperature sensor from the evaporator. Remove the screws at the connection place between grounding wire and evaporator.</p>  <p>Grounding wire Temperature sensor</p>
<p>9.Remove shield cover of electric box sub-assy</p>	<p>Loosen the connection clasps between shield cover of electric box sub-assy and electric box, and then remove the shield cover of electric box sub-assy.</p>  <p>Shield cover of electric box sub-assy</p>
<p>10.Remove wiring terminal</p>	<p>Pull out the wiring terminal of motor and wiring terminal of step motor from the mainboard. Note: When pulling out the wiring terminal, pay attention to loose the clasp and don't pull it so hard.</p>  <p>Wiring terminal of motor Wiring terminal of step motor</p>

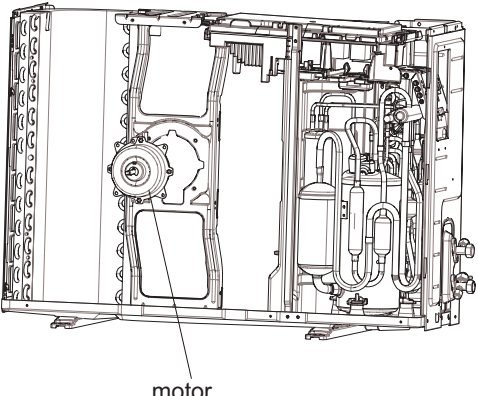
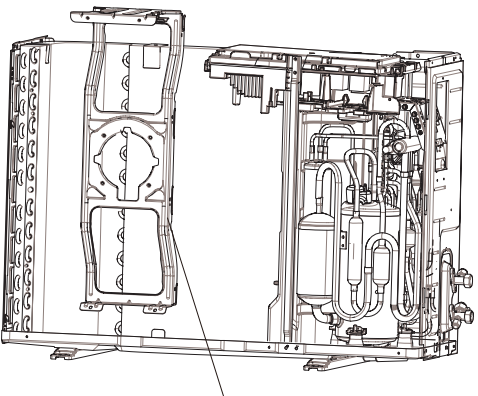
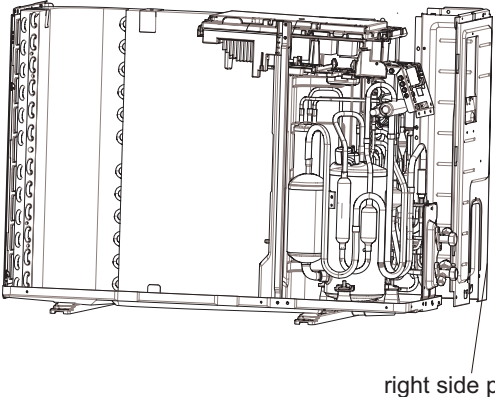
Step	Procedure
<p>11. Electric box assy</p>	<p>Remove the screw fixing electric box assy and then remove the electric box assy.</p>  <p>Electric box assy</p> <p>Screw</p>
<p>12. Remove connection pipe clamp</p>	<p>At the back of the unit, remove the screw fixing connection pipe clamp and then remove the connection pipe clamp.</p>  <p>Screw</p> <p>Connection pipe clamp</p>
<p>13. Remove evaporator assy</p>	<p>Remove 3 screws fixing evaporator assy. Adjust the position of connection pipe on evaporator slightly and then lift the evaporator upwards to remove it.</p>  <p>Evaporator assy</p> <p>Screws</p> <p>Screws</p> <p>Connection pipe</p>
<p>14. Remove stepping motor</p>	<p>Remove the screw fixing step motor and then remove the step motor.</p>  <p>Step motor</p> <p>Screws</p>

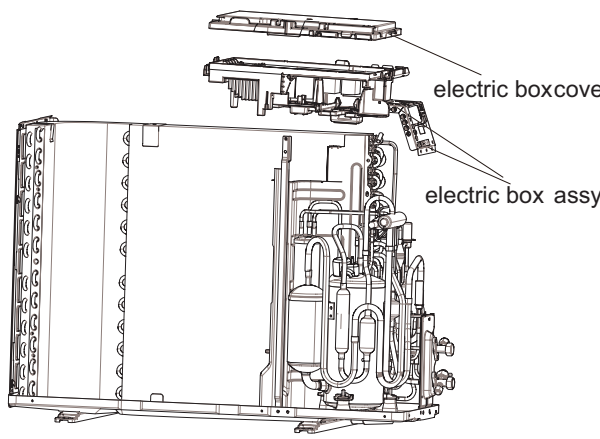
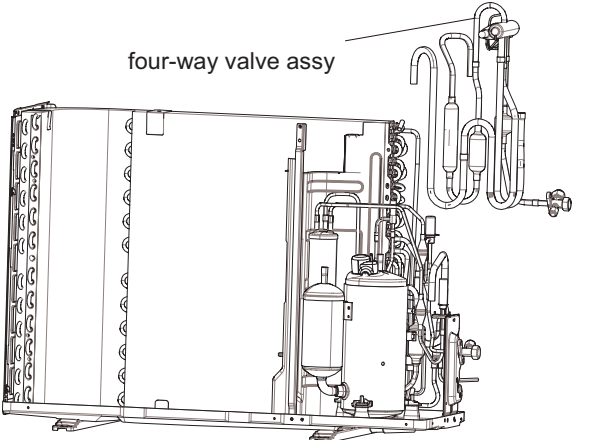
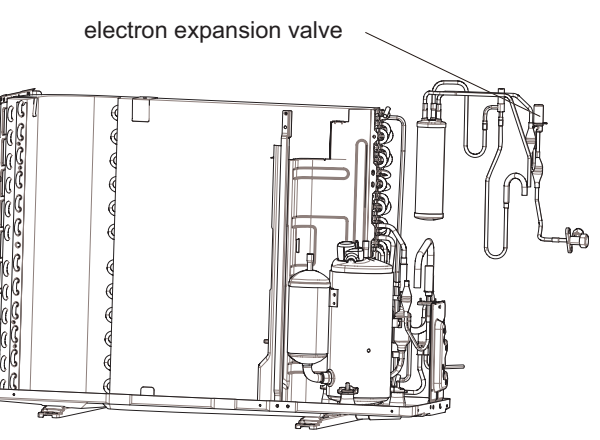
Step	Procedure
15.Remove motor and cross flow blade	
a.	<p>Remove the screws fixing motor clamp and then remove the motor clamp.</p> 
b.	<p>Remove the screws at the connection place of cross flow blade and motor; lift the motor and cross flow blade upwards to remove them.</p> 
c.	<p>Remove the bearing holder sub-assy.</p> 

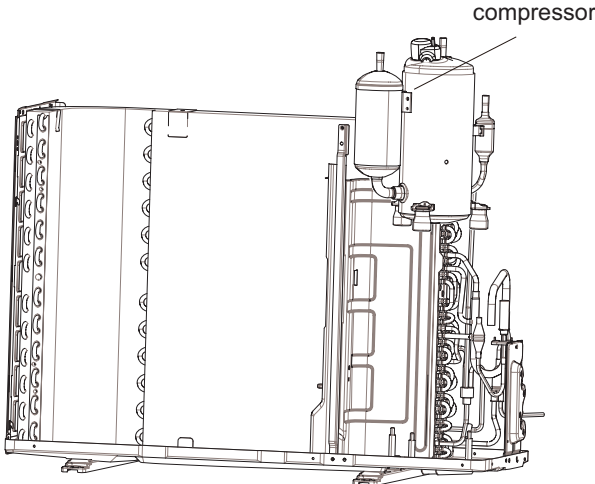
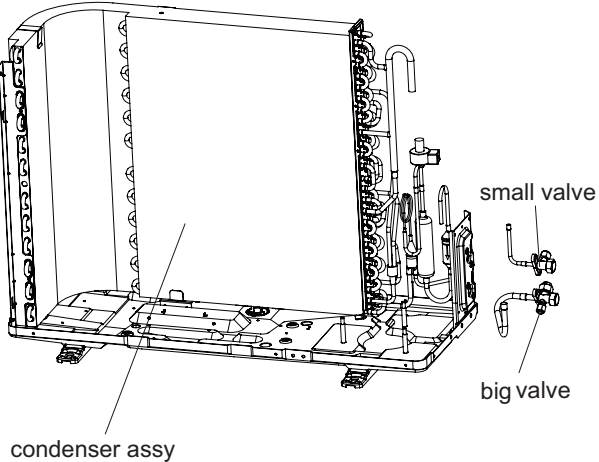
11.2 Removal Procedure of Outdoor Unit

Steps	Procedure
1. Before disassembly	 <p>A perspective line drawing of an outdoor air conditioning unit. The front panel is closed, showing a large black grille on the left and a white side panel on the right. The unit is mounted on four small feet.</p>
2. Remove top cover	<p>Remove the screws connecting top cover, left and right side plate, as well as panel, to remove the top cover.</p>  <p>The diagram shows the outdoor unit with the top cover removed. The top cover is shown as a separate rectangular piece above the unit. A label 'top cover' with a line points to the top cover. The unit's internal components and the side panel are visible.</p>
3. Remove handle and valve cover	<p>Twist off the screws used for fixing the handle and valve cover, pull the handle and valve cover upward to remove it.</p>  <p>The diagram shows the outdoor unit with the handle and valve cover removed. The handle and valve cover are shown as separate pieces to the right of the unit. Labels 'handle' and 'valve cover' with lines point to their respective parts. The unit's internal components and the side panel are visible.</p>

Steps	Procedure
4. Remove panel and grille	<p data-bbox="207 401 792 511">Remove the screws fixing panel, to remove the panel. Remove the screws connecting panel grille and panel, loosen the clamp, to remove the panel grille.</p>  <p data-bbox="1235 770 1295 792">panel</p> <p data-bbox="1154 956 1214 978">grille</p>
5. Remove cross fan blade	<p data-bbox="207 1362 797 1472">Remove the screw nut fixing cross fan blade, remove the gasket and spring cushion, to remove the cross fan blade.</p>  <p data-bbox="1117 1688 1268 1710">cross fan blad</p>

Steps	Procedure
6. Remove motor	<p data-bbox="256 382 812 447">Remove the four tapping screws fixing motor, pull out the contact tag of motor wiring, to remove the motor.</p> 
7. Remove motor support	<p data-bbox="256 880 812 945">Remove the two tapping screws fixing motor support and chassis, lift to remove the motor support.</p> 
8. Remove right side plate	<p data-bbox="256 1524 812 1589">Remove the screws fixing right side plate and valve support, to remove the right side plate.</p> 

Steps	Procedure
<p>9. Remove electric box assy</p>	<p>Remove screws fixing electric box assy and mid-isolation board, loosen the bonding tie, pull off the wiring terminal, lift to remove the electric box assy.</p>  <p>electric boxcover electric box assy</p>
<p>10. Remove four-way valve assy</p>	<p>Welding cut the spot weld of four-way valve assy, compressor air suction/discharging valve and condenser pipe outlet, lift to remove the four-way valve assy. (Note: release the refrigerant before welding cutting.)</p>  <p>four-way valve assy</p>
<p>11. Remove electron expansion valve</p>	<p>Unsolder the spot weld of discharge and inhalation tube sub-assy, electronic expansion valve, compressor and condenser, and then remove the discharge and inhalation tube sub-assy and electronic expansion valve.</p>  <p>electron expansion valve</p>

Steps	Procedure
12. Remove compressor	<p>Remove the three feet screw nuts fixing compressor to remove the compressor.</p> 
13. Remove big and small valve assy	<p>Remove screws connecting condenser assy and chassis, to remove the condenser assy. Remove the screws fixing big and small valve, to remove the valves.</p> 

Appendix:

Appendix 1: Reference Sheet of Celsius and Fahrenheit

Conversion formula for Fahrenheit degree and Celsius degree: $T_f = T_c \times 1.8 + 32$

Set temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)
61	60.8	16	69/70	69.8	21	78/79	78.8	26
62/63	62.6	17	71/72	71.6	22	80/81	80.6	27
64/65	64.4	18	73/74	73.4	23	82/83	82.4	28
66/67	66.2	19	75/76	75.2	24	84/85	84.2	29
68	68	20	77	77	25	86	86	30

Ambient temperature

Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)	Fahrenheit display temperature (°F)	Fahrenheit (°F)	Celsius(°C)
32/33	32	0	55/56	55.4	13	79/80	78.8	26
34/35	33.8	1	57/58	57.2	14	81	80.6	27
36	35.6	2	59/60	59	15	82/83	82.4	28
37/38	37.4	3	61/62	60.8	16	84/85	84.2	29
39/40	39.2	4	63	62.6	17	86/87	86	30
41/42	41	5	64/65	64.4	18	88/89	87.8	31
43/44	42.8	6	66/67	66.2	19	90	89.6	32
45	44.6	7	68/69	68	20	91/92	91.4	33
46/47	46.4	8	70/71	69.8	21	93/94	93.2	34
48/49	48.2	9	72	71.6	22	95/96	95	35
50/51	50	10	73/74	73.4	23	97/98	96.8	36
52/53	51.8	11	75/76	75.2	24	99	98.6	37
54	53.6	12	77/78	77	25			

Appendix 2: Configuration of Connection Pipe

1. Standard length of connection pipe

- 5m, 7.5m, 8m.

2. Min length of connection pipe For the unit with standard connection pipe of 5m, there is no limitation for the min length of connection pipe. For the unit with standard connection pipe of 7.5m and 8m, the min length of connection pipe is 3m.

3. Max length of connection pipe (More details please refer to the specifications)

4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe

- After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
- The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):
- Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See Sheet 2.
- Additional refrigerant charging amount = prolonged length of liquid pipe X additional refrigerant charging amount per meter

Additional refrigerant charging amount for R32				
Diameter of connection pipe		Indoor unit throttl	Outdoor unit throttle	
Liquid pipe	Gas pipe	Cooling only, cooling and heating(g / m)	Cooling only(g / m)	Cooling and heating(g / m)
Φ6	Φ9.5 or Φ12	16	12	16
Φ6 or Φ9.5	Φ16 or Φ19	40	12	40
Φ12	Φ19 or Φ22.2	80	24	96
Φ16	Φ25.4 or Φ31.8	136	48	96
Φ19	/	200	200	200
Φ22.2	/	280	280	280

Note: The additional refrigerant charging amount in Sheet 2 is recommended value, not compulsory.

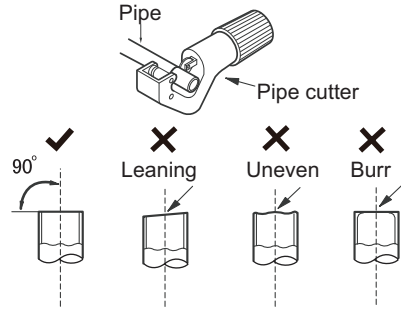
Appendix 3: Pipe Expanding Method

⚠ Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

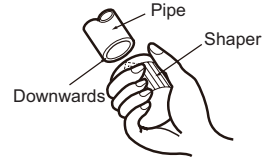
A: Cut the pip

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



B: Remove the burrs

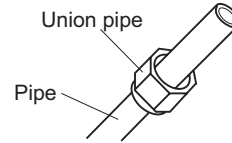
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



C: Put on suitable insulating pipe

D: Put on the union nut

- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



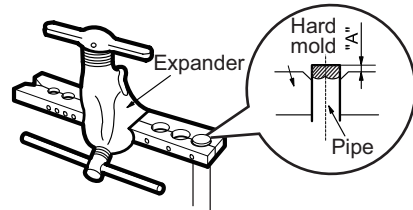
E: Expand the port

- Expand the port with expander.

⚠ Note:

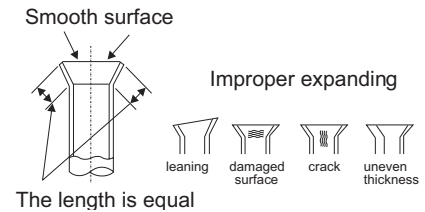
- "A" is different according to the diameter, please refer to the sheet below:

Outer diameter(mm)	A(mm)	
	Max	Min
Φ6 - 6.35 (1/4")	1.3	0.7
Φ9.52 (3/8")	1.6	1.0
Φ12 - 12.70 (1/2")	1.8	1.0
Φ16 - 15.88 (5/8")	2.4	2.2



F: Inspection

- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.



Appendix 4: List of Resistance for Temperature Sensor

Resistance Table of Ambient Temperature Sensor for Indoor and Outdoor (15K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-19	138.1	20	18.75	59	3.848	98	1.071
-18	128.6	21	17.93	60	3.711	99	1.039
-17	121.6	22	17.14	61	3.579	100	1.009
-16	115	23	16.39	62	3.454	101	0.98
-15	108.7	24	15.68	63	3.333	102	0.952
-14	102.9	25	15	64	3.217	103	0.925
-13	97.4	26	14.36	65	3.105	104	0.898
-12	92.22	27	13.74	66	2.998	105	0.873
-11	87.35	28	13.16	67	2.896	106	0.848
-10	82.75	29	12.6	68	2.797	107	0.825
-9	78.43	30	12.07	69	2.702	108	0.802
-8	74.35	31	11.57	70	2.611	109	0.779
-7	70.5	32	11.09	71	2.523	110	0.758
-6	66.88	33	10.63	72	2.439	111	0.737
-5	63.46	34	10.2	73	2.358	112	0.717
-4	60.23	35	9.779	74	2.28	113	0.697
-3	57.18	36	9.382	75	2.206	114	0.678
-2	54.31	37	9.003	76	2.133	115	0.66
-1	51.59	38	8.642	77	2.064	116	0.642
0	49.02	39	8.297	78	1.997	117	0.625
1	46.6	40	7.967	79	1.933	118	0.608
2	44.31	41	7.653	80	1.871	119	0.592
3	42.14	42	7.352	81	1.811	120	0.577
4	40.09	43	7.065	82	1.754	121	0.561
5	38.15	44	6.791	83	1.699	122	0.547
6	36.32	45	6.529	84	1.645	123	0.532
7	34.58	46	6.278	85	1.594	124	0.519
8	32.94	47	6.038	86	1.544	125	0.505
9	31.38	48	5.809	87	1.497	126	0.492
10	29.9	49	5.589	88	1.451	127	0.48
11	28.51	50	5.379	89	1.408	128	0.467
12	27.18	51	5.197	90	1.363	129	0.456
13	25.92	52	4.986	91	1.322	130	0.444
14	24.73	53	4.802	92	1.282	131	0.433
15	23.6	54	4.625	93	1.244	132	0.422
16	22.53	55	4.456	94	1.207	133	0.412
17	21.51	56	4.294	95	1.171	134	0.401
18	20.54	57	4.139	96	1.136	135	0.391
19	19.63	58	3.99	97	1.103	136	0.382

Resistance Table of Tube Temperature Sensors for Indoor and Outdoor (20K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-19	181.4	20	25.01	59	5.13	98	1.427
-18	171.4	21	23.9	60	4.948	99	1.386
-17	162.1	22	22.85	61	4.773	100	1.346
-16	153.3	23	21.85	62	4.605	101	1.307
-15	145	24	20.9	63	4.443	102	1.269
-14	137.2	25	20	64	4.289	103	1.233
-13	129.9	26	19.14	65	4.14	104	1.198
-12	123	27	18.13	66	3.998	105	1.164
-11	116.5	28	17.55	67	3.861	106	1.131
-10	110.3	29	16.8	68	3.729	107	1.099
-9	104.6	30	16.1	69	3.603	108	1.069
-8	99.13	31	15.43	70	3.481	109	1.039
-7	94	32	14.79	71	3.364	110	1.01
-6	89.17	33	14.18	72	3.252	111	0.983
-5	84.61	34	13.59	73	3.144	112	0.956
-4	80.31	35	13.04	74	3.04	113	0.93
-3	76.24	36	12.51	75	2.94	114	0.904
-2	72.41	37	12	76	2.844	115	0.88
-1	68.79	38	11.52	77	2.752	116	0.856
0	65.37	39	11.06	78	2.663	117	0.833
1	62.13	40	10.62	79	2.577	118	0.811
2	59.08	41	10.2	80	2.495	119	0.77
3	56.19	42	9.803	81	2.415	120	0.769
4	53.46	43	9.42	82	2.339	121	0.746
5	50.87	44	9.054	83	2.265	122	0.729
6	48.42	45	8.705	84	2.194	123	0.71
7	46.11	46	8.37	85	2.125	124	0.692
8	43.92	47	8.051	86	2.059	125	0.674
9	41.84	48	7.745	87	1.996	126	0.658
10	39.87	49	7.453	88	1.934	127	0.64
11	38.01	50	7.173	89	1.875	128	0.623
12	36.24	51	6.905	90	1.818	129	0.607
13	34.57	52	6.648	91	1.736	130	0.592
14	32.98	53	6.403	92	1.71	131	0.577
15	31.47	54	6.167	93	1.658	132	0.563
16	30.04	55	5.942	94	1.609	133	0.549
17	28.68	56	5.726	95	1.561	134	0.535
18	27.39	57	5.519	96	1.515	135	0.521
19	26.17	58	5.32	97	1.47	136	0.509

Resistance Table of Discharge Temperature Sensor for Outdoor (50K)

Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)	Temp(°C)	Resistance(kΩ)
-29	853.5	10	98	49	18.34	88	4.75
-28	799.8	11	93.42	50	17.65	89	4.61
-27	750	12	89.07	51	16.99	90	4.47
-26	703.8	13	84.95	52	16.36	91	4.33
-25	660.8	14	81.05	53	15.75	92	4.20
-24	620.8	15	77.35	54	15.17	93	4.08
-23	580.6	16	73.83	55	14.62	94	3.96
-22	548.9	17	70.5	56	14.09	95	3.84
-21	516.6	18	67.34	57	13.58	96	3.73
-20	486.5	19	64.33	58	13.09	97	3.62
-19	458.3	20	61.48	59	12.62	98	3.51
-18	432	21	58.77	60	12.17	99	3.41
-17	407.4	22	56.19	61	11.74	100	3.32
-16	384.5	23	53.74	62	11.32	101	3.22
-15	362.9	24	51.41	63	10.93	102	3.13
-14	342.8	25	49.19	64	10.54	103	3.04
-13	323.9	26	47.08	65	10.18	104	2.96
-12	306.2	27	45.07	66	9.83	105	2.87
-11	289.6	28	43.16	67	9.49	106	2.79
-10	274	29	41.34	68	9.17	107	2.72
-9	259.3	30	39.61	69	8.85	108	2.64
-8	245.6	31	37.96	70	8.56	109	2.57
-7	232.6	32	36.38	71	8.27	110	2.50
-6	220.5	33	34.88	72	7.99	111	2.43
-5	209	34	33.45	73	7.73	112	2.37
-4	198.3	35	32.09	74	7.47	113	2.30
-3	199.1	36	30.79	75	7.22	114	2.24
-2	178.5	37	29.54	76	7.00	115	2.18
-1	169.5	38	28.36	77	6.76	116	2.12
0	161	39	27.23	78	6.54	117	2.07
1	153	40	26.15	79	6.33	118	2.02
2	145.4	41	25.11	80	6.13	119	1.96
3	138.3	42	24.13	81	5.93	120	1.91
4	131.5	43	23.19	82	5.75	121	1.86
5	125.1	44	22.29	83	5.57	122	1.82
6	119.1	45	21.43	84	5.39	123	1.77
7	113.4	46	20.6	85	5.22	124	1.73
8	108	47	19.81	86	5.06	125	1.68
9	102.8	48	19.06	87	4.90	126	1.64



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